



**Powerology**

**TONEFLEX  
ENC Wireless Neckband**

SKU: PWLAUWNKBWH



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Before using the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.



## Specifications

Battery Capacity	850mAh
Recharge Time	2 Hours
Music Playtime	Up to 100H (80% Volume)
Talk Time	Up to 90H (80% Volume)
Charging Interface	Type-C
Speaker Size	Φ13mm
Bluetooth	V5.3
Bluetooth Range	15M
Audio S/N	≥90dB
Bluetooth Frequency	2.402GHz-2.480GHz

## Features

Bluetooth Stereo	Allows seamless connection with Bluetooth devices for high-quality audio playback.
Bluetooth Calling	Supports Bluetooth connectivity for clear, high-definition voice calls.
Voice Assistant Integration	Enables interaction with voice assistants for hands-free control and commands.
Energy Efficiency	Optimizes power consumption, significantly extending battery life.
Low Latency Performance	Ensures minimal delay, providing a smooth and responsive user experience.
Local Media Playback	Supports external storage devices, enabling direct playback of MP3 files.

## Function Description

The product's Bluetooth name is 'PWLAU\_WNKBWH'.

Function	Description	Indicator Status
Power On	Press and hold the power button to turn on the earphones.	The indicator light flashes slowly.
Enabling TWS Pairing	The earphones automatically enter pairing mode when turned on.	The indicator light flashes slowly.
Pairing Headphones with Mobile Phones	After turning on the headphones, enter pairing mode, then turn on your phone's Bluetooth to search and connect.	The indicator light stays on for 3 seconds, then turns off.
Automatic Reconnection Upon Startup	Earphones automatically reconnect to the last connected device.	The indicator light stays on for 3 seconds, then turns off.
Reconnect from the Mobile End	After disconnecting, the headphones can reconnect via the mobile phone.	The indicator light stays on for 3 seconds, then turns off.
After Disconnecting Beyond the Range, Reconnect	When Bluetooth exceeds the working range, it will reconnect when returning to the working area. If unable to reconnect, long press the power button to restart.	The indicator light flashes slowly.
Shutdown	If there is no operation after turning on or disconnecting from Bluetooth, the earphones will shut down after 3 minutes.	The indicator light is constantly on and off.

Voice Assistant	Press and hold the power button for 2 seconds to activate the voice assistant.	None
Pause Music/Play Music	Press and hold the power button for 2 seconds on Apple/Android devices to pause or play music.	None
Playing the Previous Song	Press the power button.	None
Playing the Next Song	Double-press the volume "+" button.	None
Adjusting the Volume (Increase/Decrease)	Double-press the volume "-" button.	None
Answering a Call	Press the volume "+" or "-" button.	None
Hanging up a Call	Press the power button to answer the call.	None
Calling Back	Press the power button to hang up the call.	None

Rejecting a Call	Press the power button three times to call back.	None
Power display	Press and hold the power button for 2 seconds to reject incoming calls.	None
Low power warning	Display on iOS or other devices after connecting to them	None
Charging	Display battery level. Press the power button to show the remaining battery level.	Yes

## Safety Precautions

1. Avoid using abrasive cleaning agents when cleaning the product.
2. Do not expose the product to heat or place it near fire sources, such as stoves.
3. Keep the product out of direct sunlight for extended periods to prevent potential damage.
4. Never dispose of the product by burning it, as this may lead to an explosion.
5. Refrain from disassembling the product or attempting any modifications, as it does not contain serviceable components.
6. This product is not designed for use in the rain; avoid exposure to moisture.
7. If you do not intend to use the product for an extended period,

store it in a dry, cool environment. Charge the headphones at least once every 3 months to prolong their lifespan. Keep the product away from extreme temperatures and dust.

**8.** Keep the product out of reach of children.

**9.** Protect the product from impacts and avoid dropping it.

**10.** Do not excessively pull on the headphones to prevent damage.

**11.** Do not immerse the product in water or expose it to liquids.

**12.** Avoid cleaning the product with abrasive cleaners to preserve its integrity.

## Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.





## **Warranty**

Products that you buy directly from our **Powerology** website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our **Powerology** website or store. If **Powerology** products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website **powerology.me/warranty** and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check:  
**powerology.me/warranty**

## **Contact Us**

If you have any questions about this Privacy Policy, please contact us at: **hey@powerology.me**

Website: **powerology.me**

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