



Powerology

10" Smart Frame Digital Photo Display

SKU: PSM021WH

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Before using the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.

Getting Started

If you're using Frameo for the first time, begin by following the quick setup guide or simply follow the on-screen instructions when powering it on. Once your Frameo frame is set up, you can start connecting it with your friends and family to share photos effortlessly.

App Installation

To send photos to your frame, download the Frameo app available for iOS or Android. This app will allow you to easily send images to your frame

tip: First-time app users can search the internet for tutorials on the Frameo app.



Download APP / Télécharger

Quick Setup

When starting your frame for the first time, follow these steps:

1. Select your preferred language. This will be the language used on the Frameo.
2. Connect the frame to the internet via Wi-Fi.
3. Verify or correct the date and time.

Note: Frameo may prompt you to update to the latest version. It is recommended to update your frame if prompted.

4. Enter your name and confirm or adjust the time zone if necessary.

Connecting to Friends

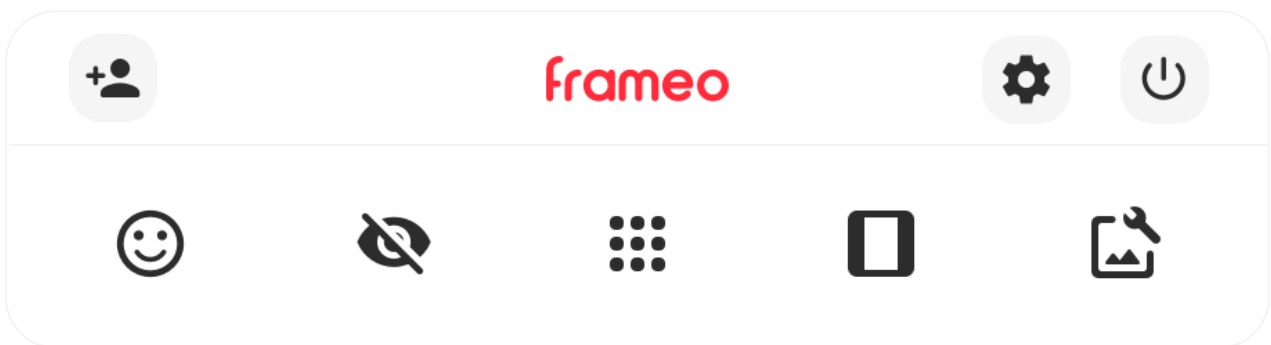
The next step is to connect Frameo with your friends and family by providing them with a code from your frame.

1. To send photos to your frame, download the Frameo app for iOS or Android from the App Store or Google Play. Afterward, use the code to connect your frame and app as described below.
2. Ensure your friend has downloaded and installed the Frameo app.
3. Click the add friend icon (+) on your frame. A dialog will appear showing a connection code, valid for 12 hours.
4. Share this code with your friend via SMS, E-mail, IM, phone call, or any method you prefer.
5. Once your friend has added the code to their Frameo app, they will automatically appear on your frame and be able to send you photos.
6. For more details, read the chapter Change options for a friend to allow connected friends to retrieve and share the connection code via the smartphone app.



Navigating the App

1. Swipe left or right to browse through your photos.
2. To access the menu, simply tap the screen once.
In the menu, you will find the most used features:



Add friend

Generates a code to share with your friends and family so they can connect and send photos to your frame.

Settings

Access the Settings to personalize your frame preferences.

Power Menu

Open the Power menu to manage the device's power options.

React

Access the React menu to interact with your photos.

Note: You can also access the React menu by double-tapping on the screen.

Hide Photo

Remove the current photo from the slideshow. You can later reintroduce it through the Settings menu if needed.

Gallery

Open a gallery view that allows for easy and quick navigation through your photos.

☐ **Fit to Frame / Fill Frame**

This option toggles how the photo is displayed on the frame, either adjusting it to fit within the frame or filling the entire frame with the photo.

The Fill Frame option is the default. The photo is scaled to fill the entire screen, with the most important part of the image centered.

The Fit to Frame option ensures the entire photo is visible on the screen, without cropping.



Adjust photo()

Allows you to adjust the position of the photo in the frame for a better fit. You can also use () to rotate the photo, and () to edit the caption on imported photos. For received photos, please ask the sender to edit the caption in the Frameo app.

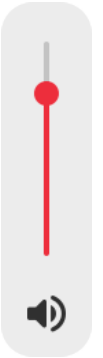
Video Control

When a video is shown, two additional controls will appear: one for play/pause and another to control the volume level of the video.

Press (▶) to start the video playback. Pressing (⏸) will pause the video playback.

Press (🔊) to open the volume slider. Use the slider to adjust the volume level for video sounds.

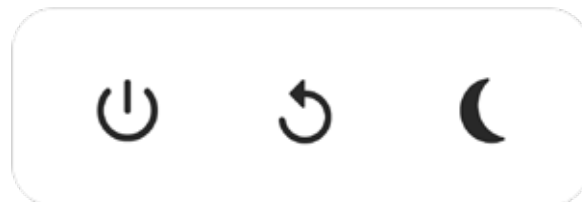
Pressing (🔇) will mute the video, while pressing (🔊) will unmute it.



Power Menu

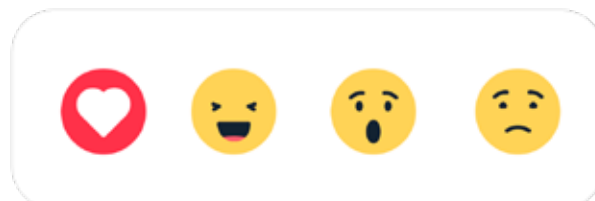
Tap the power icon (🔌) to open the power menu. From here, you can power off the frame using (🔌), restart it using (🔄), or enter sleep mode using (🌙).

Note: Always use the power off button on the device or the power menu to turn off Frameo. Never disconnect the power while Frameo is running.



React Menu

Tap one of the reactions to let the sender know how the photo made you feel.



External Storage Menu

When you insert an external storage device (e.g., a microSD card), a menu will appear with three options:

Press () to view photos directly from the external storage.

Press () to import photos to your frame's internal memory.

Press () to create a backup of your frame's photos.



Clock and Weather Widgets

The current time and weather are displayed in the upper-right corner of the frame once it has received at least one photo. Tapping either the time or weather will open the weather menu.

Weather Menu

The weather menu provides more detailed forecasts and quick access to weather settings.

Weather Location

Displays the location of your frame's weather. Tap to access and adjust location settings.

1 Day

Shows the 1-day forecast, including weather conditions for different times of the day.

4 Day

Displays the 4-day forecast. Tap to view the weather outlook for the next four days.

Clock

Shows the current time on the frame. Tap to adjust time settings.

Settings

Personalize your Frameo to suit your preferences:

1. My Frame

Frame Name

Customize the name of your frame. This is the name that will be displayed in the list of connected frames on your friends' and family's Frameo app.

Frame Location

Set the location of your frame. This will appear in the list of connected frames on your friends' and family's devices, making it easier to distinguish between frames.

Set Language

Choose the language used on your frame.

Weather Location

Specify the location for the weather feature, ensuring that your frame displays accurate weather information based on your location.

Temperature Unit

Select between Fahrenheit and Celsius for temperature display.

Date

Set the date shown on your frame.

Time

Set the time displayed on your frame. Frameo will automatically adjust to the correct time and date when connected to the internet.

Time Zone

Set the time zone for your frame.

Set First Day of the Week

Select which day of the week should be considered the first.

Enable/Disable 24-hour Format

Toggle between enabling or disabling the 24-hour time format.

2. Manage Photos

In the "Manage Photos" menu, you can view how many photos are on your frame and the storage they occupy. You can also see the remaining storage space available for new photos.

Show/Hide Photos

Select the photos to hide by tapping on them. Hidden photos will not be deleted from your frame and can be shown again at any time.

Use () to hide or show all photos.

Delete Photos

Select the photos you want to permanently delete by tapping on them.

Use () to select or deselect all, and () to permanently delete the selected photos.

Import Photos

This option allows you to import photos from external storage (e.g., microSD card).

Before importing photos, ensure you have an external storage device

(e.g., microSD card) inserted into your frame with the desired photos. Start by selecting the photos you want to import onto your frame. Once selected, tap the import button () to begin the import process. Use () to select or deselect all photos on the external storage (e.g., microSD card). Use () to sort the photos before importing and () to arrange them in ascending or descending order.

Note: Many frames require a FAT32 formatted microSD card with a maximum capacity of 32GB. Please refer to your frame's brand for specific compatibility details regarding storage.

Transfer from Computer

This option allows you to transfer photos from a computer using a USB cable. Enable the feature and follow the on-screen guide for step-by-step instructions on how to transfer photos to your frame.

Export Photos

Allows you to export photos from the frame to external storage (e.g., microSD card).

The export function will export all photos on the frame, including profile pictures.

Play from External Storage

Enables/disables playback of photos and videos directly from external storage (e.g., microSD card) without taking up space on the frame.

3. My Friends

This list contains all the connected friends who are allowed to send photos to your frame.

Change options for a friend

Click the options icon () to open the friend options menu.

From here, you can allow/disallow if a friend may share the code to the frame. If this is enabled, the friend can retrieve and share the code to the frame from his/her app.

You can also allow/disallow a friend to use the Frameo feature: Allow friend to see photos from this frame.

From the options menu, you can also delete a friend by pressing the DELETE FRIEND button. This will remove the friend from the list and remove their permission to send photos to the frame. You will then be asked to confirm the removal and if you would like to remove all photos previously received from this friend.

Add person

To allow a new person to send you photos, simply tap the add friend button () and share the presented code in whatever way you prefer.

4. Display

Brightness Level

Adjust the screen brightness according to your preference.

Sleep Mode

Frameo has a sleep mode that turns off the screen to save power. By default, it will turn off at 23:00 and turn on again at 07:00 daily.

You can modify this schedule by creating custom sleep settings. For example, you can set different times for weekdays and weekends, or have the frame turn off while you're at work.

Note: Your frame is not powered off or in standby mode during sleep, so you can still receive photos even when the screen is off.

5. Slideshow

Timer

Set the duration for which a photo will be displayed before the next photo appears.

Fill Frame

Choose the default photo display setting. Select "Fill" to make the photo fit the screen, focusing on the most important part. Uncheck to ensure the photo fits inside the screen with background bars added to the sides or top/bottom.

Frame Background

Select from various background options to display as bars if the photo doesn't fill the entire screen.

Photo Display Order

Decide how your photos will be shown on the frame.

By Date Taken: Photos appear in the order they were taken.

By Date Received: Photos appear in the order they were received.

Shuffle: Photos are displayed in a random order.

Reverse Photo Display Order

Choose whether to display photos from newest to oldest or from oldest to newest.

Show Caption

Decide whether to display captions sent by your friends with the photos. Check the box to display captions and uncheck to hide them.

Show Clock

Choose whether to show the clock widget in the upper-right corner of the slideshow.

Show Weather

Select whether to display the weather widget in the upper-right corner of the slideshow.

Autoplay

Enable or disable the autoplay feature for videos in the slideshow. Videos can always be manually started, regardless of this setting.

Video Playback

Defines how videos will play when autoplay is enabled:

Loop videos: The video will loop until the slideshow timer ends.

Play once: The video will play once and display its thumbnail until the timer ends.

Play once and continue: The video will play once and then automatically continue to the next photo or video when it finishes.

Auto Mute

Enable this option to automatically mute the video sound after a short period of inactivity with the frame.

Video Volume

Adjust the volume level for video sounds on the frame.

6. Wi-Fi

Set the Wi-Fi network that the frame will connect to. If you are connecting to a network with a captive portal, the connection status will indicate that Wi-Fi login is required and display a globe (🌐). Tap the globe to open the login screen, where you can enter credentials to access the network.

Wi-Fi details

Use (ⓘ) to view details about the currently connected Wi-Fi network.

Reset Wi-Fi

Use (⋮) to delete all Wi-Fi information and restart your frame.

7. Notifications

Show notifications

Enable/disable notifications during the slideshow (e.g., when a new photo is received).

Notification volume

Adjust the volume level for notification sounds.

Storage space

Enable/disable notifications when the frame's storage is low.

Backup

Enable/disable notifications if the automatic backup has failed.

Network connection

Enable/disable notifications regarding the network connection status.

New photos

Enable/disable notifications when new photos are received.

New friends

Enables or disables notifications when new friends are added.

Software update

Enables or disables notifications when a software update is installed.

Feature news

Enables or disables notifications when new features are added.

Date and time

Enables or disables notifications when the time or date is incorrectly set.



Backup and Restore

1. Set up a cloud backup (Frameo+)

Tap the "Set up cloud backup" option and select a friend with an active Frameo+ subscription to initiate a cloud backup for your frame.

If you already have a backup set up, tap it to view more details.

The backup status will be displayed with a symbol indicating its current state.

Cloud symbols and their meanings:

-  • Green: Backup complete and secured in the cloud
-  • Gray: Cloud backup in progress
-  • Yellow: Frame is not currently backed up in the cloud
-  • Orange: Waiting for another device to act (check the Frameo app on your phone)
-  • Red: Cloud backup failed

2. External Storage Backup

Backup frame to external storage (e.g., microSD card)

Tap to create a backup of your photos, friends, and settings. The most recent successful backup time will also be shown here.

Important: Any existing backup on the external storage will be overwritten.

Note: Many frames require a FAT32-formatted microSD card with a maximum of 32GB storage. Please check with your frame's manufacturer for compatibility details specific to your device.

3. Automatic Backup

If enabled, your frame will automatically back up within 30 hours of receiving new photos or making changes to your frame.

4. Restore from Backup

Before restoring your frame, ensure that your backup is up to date. Check the backup date under "Backup frame to external storage (e.g., microSD card)". If the backup is outdated or none exists, press the "Backup frame to external storage (e.g., microSD card)" button to create a new backup.

Note:

- a.** To ensure both the old and new frames work simultaneously after restoring from a backup, make sure both are updated to the latest version before proceeding.
- b.** To restore a backup on a frame that's already set up, first reset the frame. Press the "Reset frame" button to delete all data on the frame and return it to the setup screen.
- c.** On the setup screen, select the "Restore from backup" button to restore your frame using the selected backup.
- d.** If the "Restore from backup" button isn't visible, verify that the external storage (e.g., microSD card) is correctly mounted.

5. Reset Frame

This action removes all data from your frame.

Important:

This will permanently delete all your photos, friends/connections, and settings.

Help

1. Guide

View the quick start guide that appeared when you first powered on the frame.

2. Support

Access contact information for Frameo's support team and find technical device details.

The menu includes a special QR code for our support staff to scan. It provides additional device information, allowing our team to efficiently address any specific concerns and provide accurate assistance. Simply capture the QR code and share it with our support team.

About

1. Peer ID

This unique ID is assigned to your photo frame. When contacting support, please provide this ID with your message.

2. Frameo version

Displays the version of the Frameo software currently installed on your frame.

3. Check for update

Check if an update is available for your frame.

4. Beta program

If enabled, the device will join the Beta program, receiving updates more frequently and ahead of regular releases.

5. Third-party attributions

Open source libraries: Opens a list of open source libraries used in the app along with their licenses.

6. Share anonymous analytics data

Sharing anonymous analytics data helps us improve the Frameo software. If you would like to help us enhance Frameo, keep this option checked. If you prefer not to share this data, simply uncheck the box.

Specificati

Model Number	SM021
Screen Size	10" IPS Touchscreen
Resolution	1280 x 800
OS	Android 6.0
RAM	1GB
Internal Storage	32GB
External Storage	USB-A (Up to 128GB) USB-C
Charging Port Input	DC 5V/2A
Speaker	8Ω/1W×2
App Compatibility	FRAMEO
Product Size	287 x 206 x26mm

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our **Powerology** website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our **Powerology** website or store. If **Powerology** products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website **powerology.me/warranty** and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check:
powerology.me/warranty

Contact Us

If you have any questions about this Privacy Policy, please contact us at: **hey@powerology.me**

Website: **powerology.me**

Instagram: **powerology_official**

Facebook: **powerology.ME**