POWEROLOGY

Powerology

5.2.4CH Dual Woofer Wireless Home Theater

SKU: PWLAU015

Table of Contents

Safety Precautions

Thank you for purchasing the Powerology Dual Woofer Wireless Home Theater. Before using the product, please carefully read this User Manual to guarantee correct usage and keep it secure for future reference.

Warning

```
  ⚡      CAUTION!         !
      RISK OF ELECTRIC SHOCK
          DO NOT OPEN

  TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT
          REMOVE COVER (OR BACK)
```

Caution

To reduce the risk of electric shock, do not disassemble the product and avoid exposing it to rain or moisture. There are no user-serviceable parts inside. For any servicing, contact qualified personnel only.

The plug on the power cord serves as the disconnect device, and it must remain easily accessible.
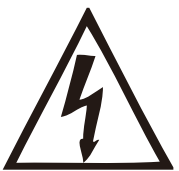
The lightning flash symbol within an equilateral triangle is designed to warn you of uninsulated dangerous voltage within the product's enclosure that is strong enough to cause an electric shock.

Important! This symbol alerts you to read and follow all important warnings and instructions provided with the unit or in this manual.

Notice

1. This appliance is not intended for use by individuals (including children) with reduced physical, sensory, or mental capabilities, or a lack of experience and knowledge, unless supervised or instructed by a person responsible for their safety.

2. Children must be supervised to ensure they do not play with the appliance.

3. To prevent possible hearing damage, avoid listening at high volume levels for extended periods or sudden increases in volume.

4. Never leave the device unsupervised. Always switch off the device when not in use, even if only for a short time.

5. This appliance is not designed to be operated using an external timer or remote control system.

6. If the power cord is damaged, it must be replaced by the manufacturer, a service agent, or similarly qualified personnel to prevent a hazard.

7. Before using this system, ensure the voltage matches the local power supply requirements.

8. Ensure that the unit's ventilation openings are not obstructed by items such as newspapers, tablecloths, or curtains. Maintain at least 20 cm of space above and 5 cm on each side of the unit.

9. Do not expose the device to dripping or splashing liquids. Avoid placing objects filled with liquids, such as vases, on the unit.

10. To avoid the risk of fire or electric shock, do not expose the equipment to direct heat, rain, moisture, or dust.

11. Keep the unit away from water sources such as taps, bathtubs, washing machines, or swimming pools. Always place the unit on a dry, stable surface.

12. Do not position the unit near any strong magnetic fields.

13. Avoid placing the unit directly on an amplifier or receiver.

14. Do not place the unit in a damp environment, as moisture can damage electrical components and reduce the unit's lifespan.

15. Do not clean the unit with chemical solvents as they may damage the surface. Use a clean, dry, or slightly damp cloth for cleaning.

16. When unplugging the power cord from the outlet, pull directly on the plug—never pull on the cord itself.

17. Electromagnetic waves from a television broadcast may cause lines to appear on the LED TV if the TV is near this unit while both are on. This is not a malfunction of the TV or this unit. To prevent this, place the unit away from the TV.

18. The mains plug is used to disconnect the device from power. Ensure the plug is easily accessible so the device can be disconnected readily.

Warnings

1. Read the manual and keep it for future references. Adhere to all instructions. Follow all warnings.

2. Avoid dropping the device. Do not disassemble it.

3. Clean only with a dry cloth. Avoid using corrosive cleaners or oils.

4. Keep the apparatus away from water and do not submerge it. Avoid exposure to dripping or splashing.

5. Ensure that ventilation openings are not obstructed. Install as per the manufacturer's guidelines.

6. Do not place the apparatus near heat sources such as radiators, heaters, stoves, or other equipment that emits heat.

7. Protect the power cord from being walked on or pinched, especially at plugs and where it exits the device.

8. Only use original or certified cables and accessorie.

9. Do not operate the device outdoors during thunderstorms. Unplug it when not in use for extended periods.

10. Refer all servicing to qualified personnel. Seek servicing if the device is damaged, exposed to liquid, or not functioning properly.

11. The AC plug serves as the disconnect device, and it must remain easily accessible. To fully disconnect, remove the plug from the AC outlet.

Setup Guide

1. Remove the product from the packaging and discard all packing materials.

Note: Keep the packaging materials for future transportation or service needs. The original packaging is the best way to protect the system during transit.

2. Remove any labels or stickers from the front or top of the sound bar. Avoid removing any labels from the back or bottom.

3. Place the sound bar on a stable surface, such as a table or shelf, near an AC outlet. Ensure it is kept away from direct sunlight, excess heat, dust, moisture, and vibrations.

4. Unwind the power cord from the AC adapter and extend it to its full length.

5. Furniture Protection Feature:

This model includes non-skid rubber feet designed to keep the unit stable during use. These feet are made from a specially formulated rubber to prevent marks or stains on furniture. However, oil-based polishes, wood preservatives, or cleaning sprays may cause the rubber to soften and leave residue on surfaces. To protect your furniture, it is recommended to purchase self-adhesive felt pads from a hardware or home improvement store and attach them to the bottom of the rubber feet before placing the unit.

Important Placement Tips

1. Retain the safety and operating instruction manual for future reference.

2. Do not expose the apparatus to dripping, splashing, or humid environments such as bathrooms.

3. Avoid installing the product in areas exposed to direct sunlight or near radiators.

4. Do not place the product on top of other stereo equipment that emits excessive heat, blocks ventilation, or is in a dusty area.

5. Install the product away from areas with constant vibration.

6. Avoid humid or moist places.

7. Do not place the product near open flames such as candles.

8. Operate the product only as instructed in the manual.

9. Before turning on the power for the first time, ensure the sound bar is plugged into a power outlet.

10. For safety reasons, do not remove any covers or try to access the interior of the product. Servicing should be handled by qualified personnel only.

11. Avoid removing screws or opening the casing of the unit, as there are no user-serviceable parts inside. All servicing should be conducted by qualified professionals.

Specifications

|	
Rated Voltage	110-240V
Rated Frequency	50-60Hz
Output Power	55W ×3+45W ×2+45Wx4+90W ×2 ,615W
Driver Unit	×3 58×90mm+×2 52×75mm+ 2"×4+6.5"×2
Bluetooth Version	V5.3
Bluetooth Name	PWLAU015
Bluetooth Range	10M
Dimension	Soundbar: 960×75×65mm Subwoofer: 190×306×367mm Surround: 190×75×65mm

Schematic View
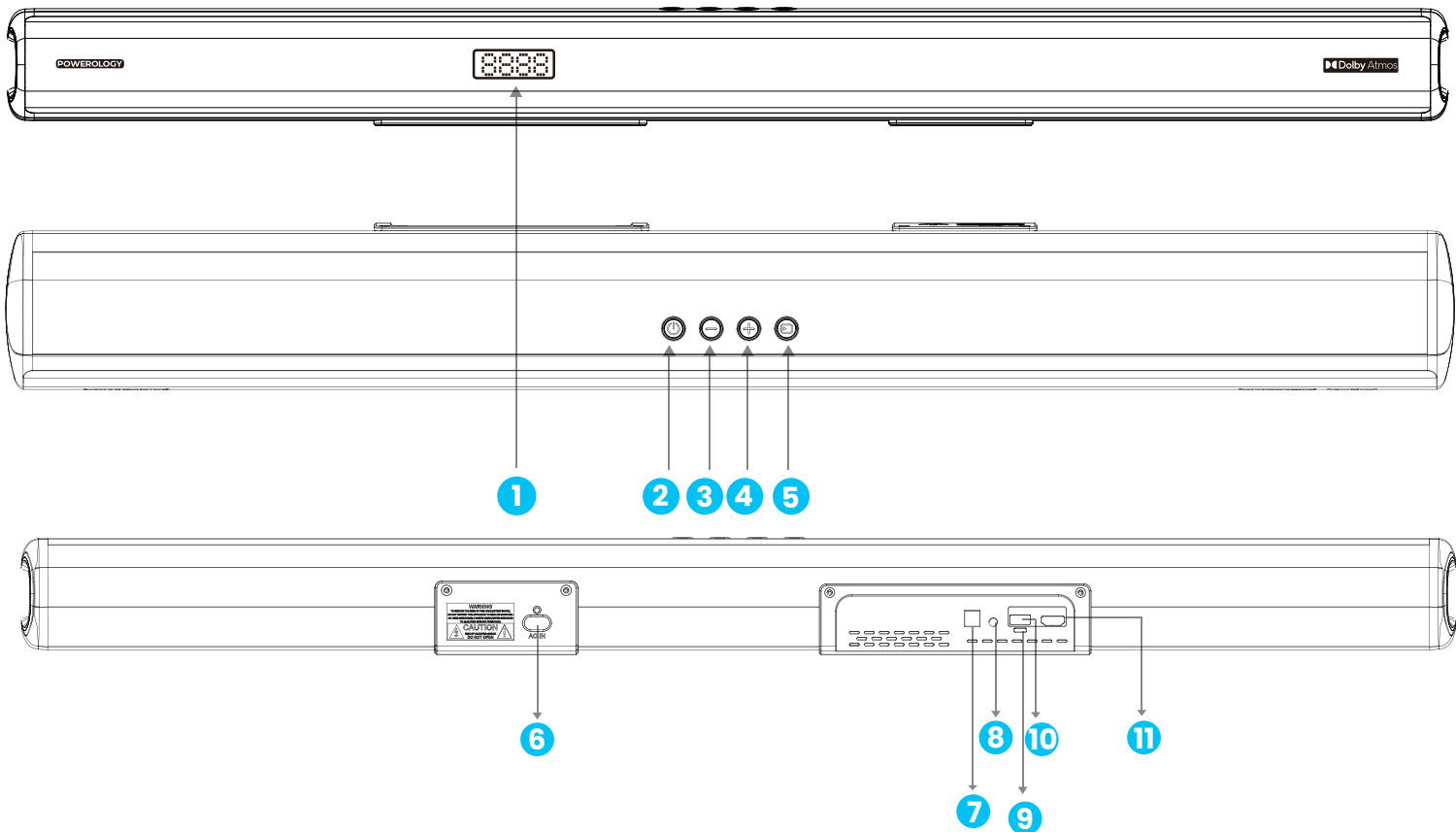
1. Display Panel

2. ⏻ Standby: standby mode to power on/off.

3. ➖ Volume: Decrease the volume.

4. ➕ Volume: Increase the volume.

5. ▣ INPUT: Select an input source for the Soundbar.

6. AC IN: Connect to the power supply.

7. OPTICAL: Connect to an optical audio output on a TV or other digital devices.

8. top boxes.

9. FOR UPDATE: To upgrade the software of this product.

10. USB: Connect a USB flash drive to the USB port on the soundbar.

**11.** TV eARC: Connect to the TV's eARC port.
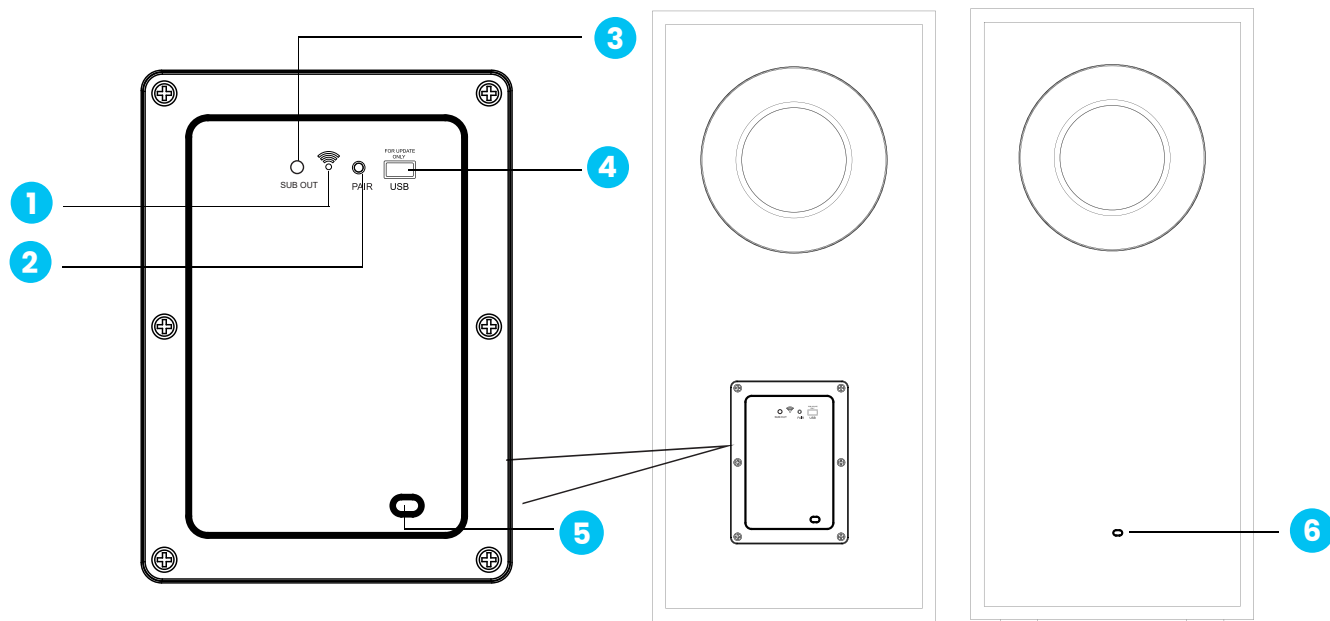
1. LED Indicator: Signals the pairing status between the soundbar and the subwoofer.

2. PAIR: Automatically connects the soundbar with the subwoofer.

3. SUB OUT: Subwoofer output.

4. USB Port: Only for software updates (does not support MP3 playback).

5. AC In: AC power input.

6. SW Speaker Output: Output for satellite speakers.
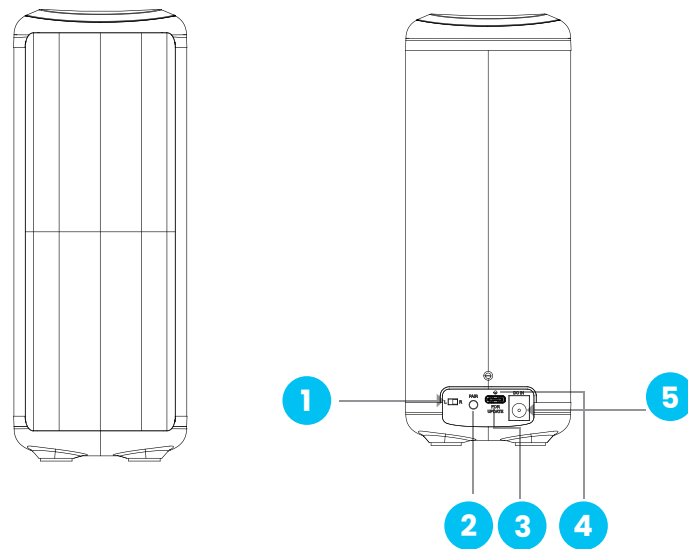
1. Wireless Surround SL or SR Output: If the channel of the wireless surround speaker does not align with the user's power socket orientation, press the switch button at the bottom of the surround speaker to change the channel position.

2. PAIR: Automatically connects the soundbar with the surround speakers.

3. USB interface for update only

4. LED Indicator: Shows the connection status between the soundbar and the wireless surround speaker.

5. DC In: Direct current power input.

Remote Control Overview

1. ⏻ Mode: Activate or deactivate power.

2. Volume +: Increase the master volume.

3. |◀◀ Previous button: Skip to the previous track (functional only in USB and Bluetooth modes on a smartphone).

4. ▶|| Play or pause: Play or pause button is operational only in USB and Bluetooth modes on a smartphone. Press 🔇 to mute or unmute in other modes.

5. Volume – : Decrease the master volume.
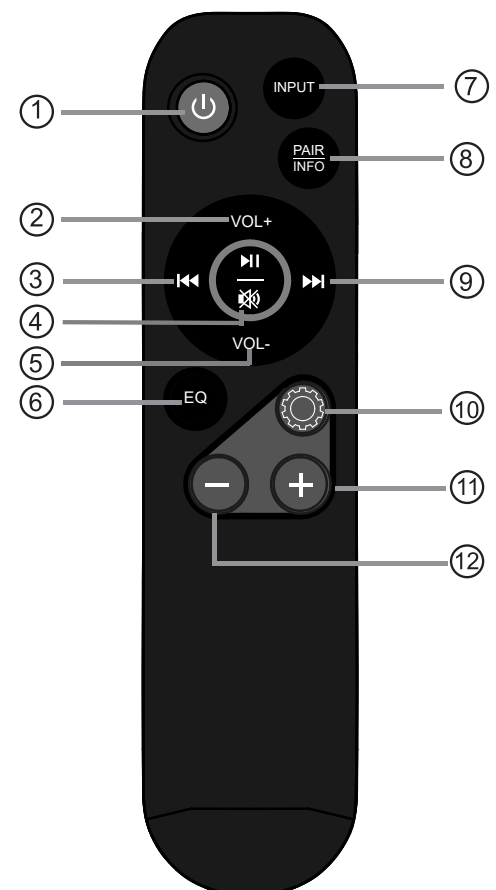
6. EQ: Briefly press to cycle through EQ modes: Music, Voice, Live, and Sports; hold for more than 3 seconds to toggle the surround effect on or off.

7. INPUT: Press the Input button to select the source: AUX, USB, TV eARC, Optical, or Bluetooth.

8. PAIR: In AUX mode, press and hold the button for more than 2 seconds to pair the wireless subwoofer and surround speakers with the main soundbar. Note: This function is inactive when the subwoofer and surround speakers are already connected to the soundbar in AUX mode. In other modes, hold the button for more than 2 seconds to pair or reconnect the last Bluetooth device.

INFO: Briefly press the button to verify the signal format on devices using the TV-eARC/Optical mode with a Dolby decoder.

9. Next button: Skip to the next track. This button is operational only in USB and Bluetooth modes on a smartphone.

10. ⚙ Setup: Briefly press this button to configure settings:

Toggle the Karaoke effect on or off (default is off).

Adjust the microphone volume from 0 to 10 (default is 5).

Adjust the echo level from 0 to 10 (default is 5).

Toggle the Karaoke Vocal Cancel feature on or off (default is off).

Cycle through LED lighting modes from 0 to 16.

Adjust the bass level from -5 to +5 (default is 0).

Adjust the treble level from -5 to +5 (default is 0).

Adjust the center speaker level from -5 to +5 (default is 0).

Adjust the surround sound level from -5 to +5 (default is 0).

Remark: When using AUX input mode with the Karaoke effect activated, slight background noise may be audible; this is a typical occurrence and not indicative of a malfunction. Switching off the Karaoke effect in AUX mode will eliminate this noise. The Karaoke effect is disabled by default.

11. The (+) Button: Press the setup button and select "+" to: Toggle the Karaoke effect on, Increase the microphone level, Increase the echo level, Activate the Karaoke Vocal Cancel, Change the LED lighting mode, Increase bass level, Increase treble level, Adjust the center speaker level, Increase surround sound level.

12. The (–) Button: Press the setup button and select "–" to: Toggle the Karaoke effect off, Decrease the microphone level, Decrease the echo level, Deactivate the Karaoke Vocal Cancel, Change the LED lighting mode, Decrease bass level, Decrease treble level, Adjust the center speaker level, Decrease surround sound level.

Remote Control Operating Range

1. When the unit is wall-mounted, aim the remote control at the remote control sensor located on the panel below. The included remote control enables operation from a distance.
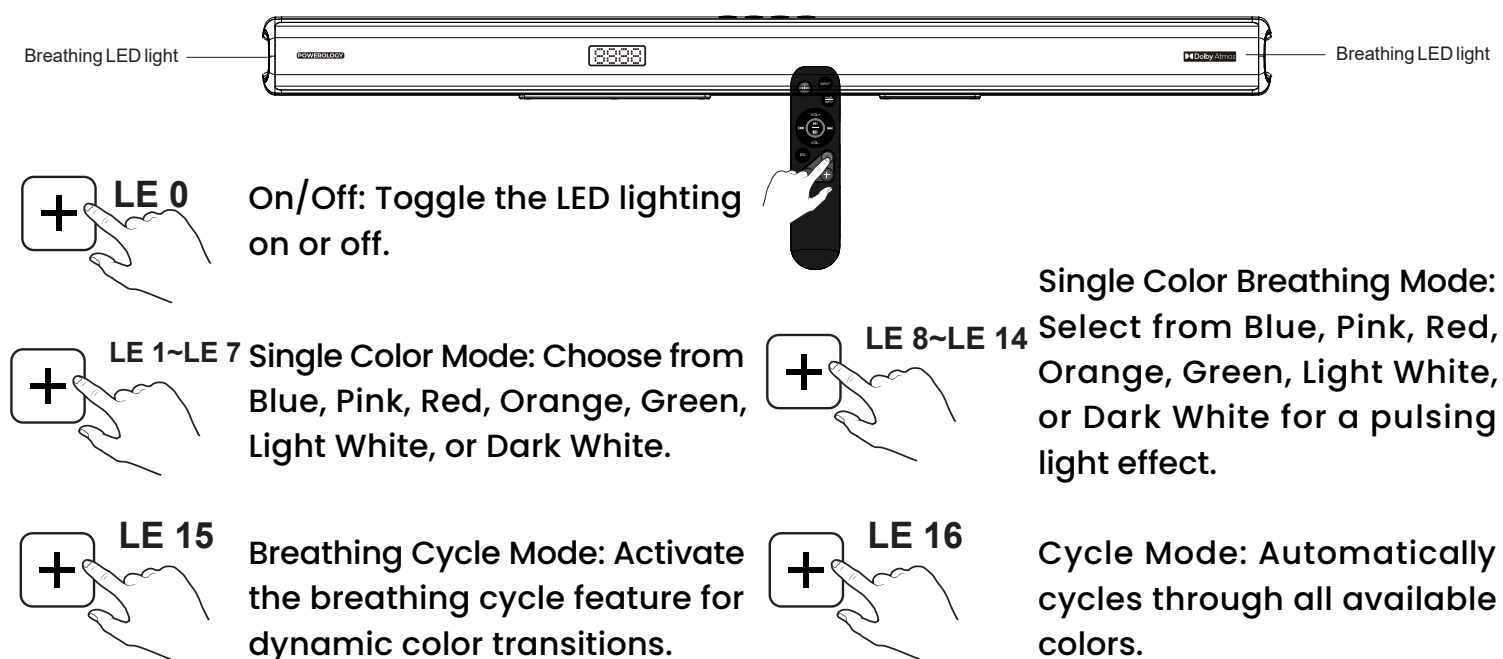
2. Remote control operation may be ineffective even within its range of 26.2 feet (8 meters) if there are obstacles between the unit and the remote control.

3. Operating the remote control near other devices that emit infrared rays, or using another remote control device in proximity to the unit, may lead to incorrect operation. This interference may also affect the performance of other devices.

Remote Control Sensor

45° 45°

Within 8m (26.2ft)
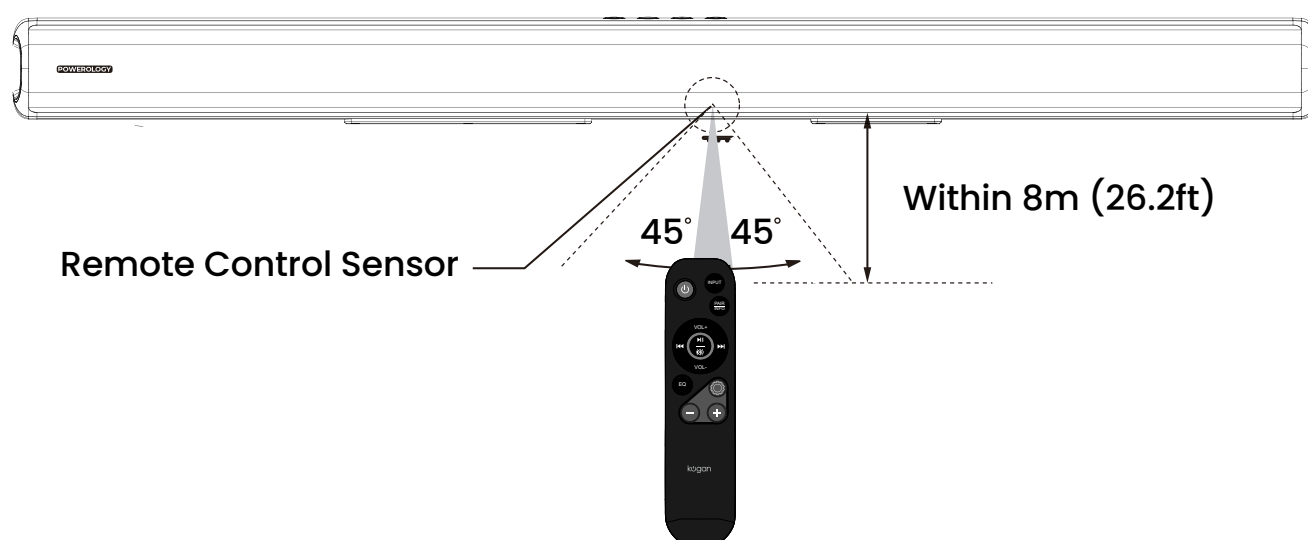
▌Light Setting

1. Connect the PWLAU015 soundbar system to a power supply. The system will enter standby mode and display "--" on the main soundbar.

2. Press the STANDBY button on the main soundbar or on the remote control to power on and select the input mode.

3. The LED lighting on both sides of the main soundbar will turn on.

4. Press the SETUP button ⚙ and switch to LED mode. The LED will then be displayed on the main soundbar.

5. After switching to LED mode, press "+" or "-" within 5 seconds to cycle through the LED modes and select your preferred one.

Remark: Different LED modes can be toggled only via the remote control.

Breathing LED light — POWEROLOGY ▶◀ Dolby Atmos — Breathing LED light

LE 0 On/Off: Toggle the LED lighting on or off.

LE 1~LE 7 Single Color Mode: Choose from Blue, Pink, Red, Orange, Green, Light White, or Dark White.

LE 8~LE 14 Single Color Breathing Mode: Select from Blue, Pink, Red, Orange, Green, Light White, or Dark White for a pulsing light effect.

LE 15 Breathing Cycle Mode: Activate the breathing cycle feature for dynamic color transitions.

LE 16 Cycle Mode: Automatically cycles through all available colors.

▌Karaoke Vocal Cancel Guide

1. Connect the PWLAU015 soundbar system to the power supply. The system will enter standby mode and display "--" on the main soundbar.

2. Press the STANDBY button on the main soundbar or use the remote control to power on and select the input mode.

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3. Press the SETUP button ⚙ and switch to Vocal Cancel ON/OFF mode. The "VocalCancel" will be displayed on the main soundbar.

4. After switching to Vocal Cancel mode, press "+" or "-" within 5 seconds to toggle the Karaoke Vocal Cancel ON/OFF.

Remark: The Vocal Cancel ON/OFF setting can be adjusted only through the remote control and applies to all input modes.

Pairing with Surround Speaker and Subwoofer

1. Connect the PWLAU015 soundbar system to the power supply.

2. The system will enter standby mode, displaying "--" on the main soundbar.

3. A blue LED indicator on the wireless surround speaker and the wireless subwoofer will begin to flash slowly, indicating that the main soundbar is not currently paired with the wireless surround speaker and wireless subwoofer.

4. Press the STANDBY button on the main soundbar or use the remote control to power on, then press the INPUT button to select the AUX input mode.

5. Press and hold the PAIR button on the remote control. "SUB PAIR" will be displayed on the main soundbar.

6. Simultaneously, press and hold the PAIR button on the rear of the wireless surround speaker and the wireless subwoofer until the LED indicators on their rears start flashing rapidly, indicating they are now in pairing mode.

7. Wait approximately 20-30 seconds. The blue LED indicators on the rear of the wireless surround speaker and the wireless subwoofer will stop flashing and remain lit in blue, confirming successful pairing with the main soundbar.

8. The units will now be able to pair automatically after this initial successful pairing, even if they are switched off and then on again.

Remark: To ensure successful pairing, make sure the main soundbar, wireless surround speaker, and wireless subwoofer are all turned on and within connection distance. Any other devices that could interfere with the pairing process should be turned off or placed on standby.

# Positioning the Soundbar

[A] Place on a Flat Surface

Position the soundbar horizontally on a level surface such as a TV stand or shelf and center it relative to the TV screen. Ensure there is some space between the soundbar and the wall for optimal sound output and proper airflow. Avoid placing the soundbar inside a cabinet or on an enclosed shelf. Follow these instructions to achieve the best sound quality and ventilation for your soundbar.
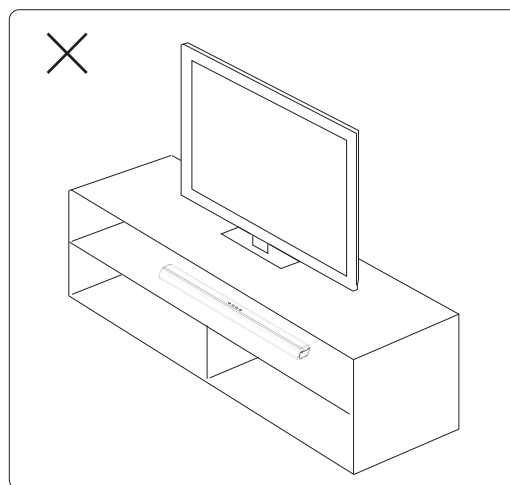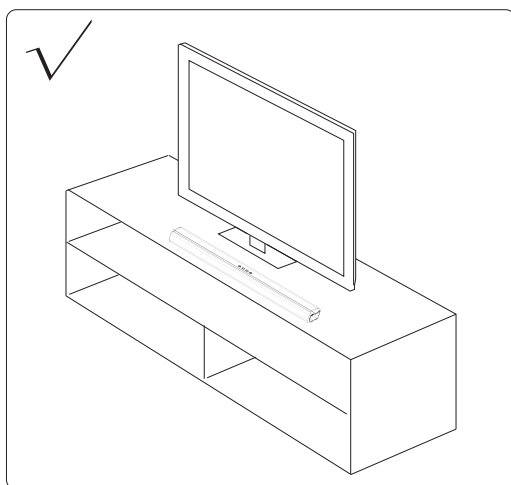

[B] Mounting on the Wall

Warning: If you are not confident in your ability to securely wall-mount the soundbar, seek assistance from a professional.

Install the speaker on a vertical, sturdy, and reinforced part of the wall. For walls made of plaster, it is crucial to anchor the screws into wall studs to enhance security. For optimal performance, ensure there is at least 25mm (1 inch) of space between the soundbar and the TV.

25mm/1"

25mm/1"
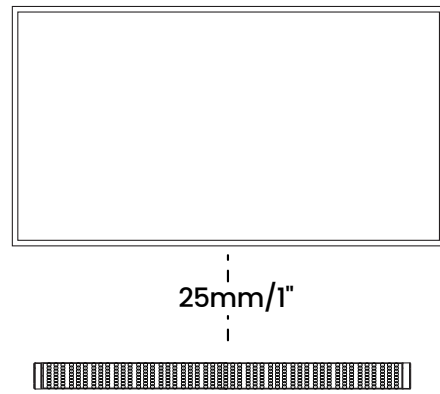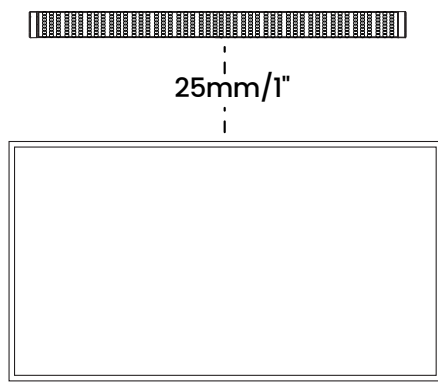
Soundbar Wall Installation

1. Drill two holes in the wall at the same spacing as the wall bracket on the soundbar.

2. Insert the plastic anchors into the wall and attach the screws to the plastic clips. Do not fully tighten the screws. Leave some space.

3. Attach the two EVA pads to the wall mount bracket. This ensures there is adequate clearance, at least 15mm, between the wall and the soundbar outlet.

4. Once the screws are securely fastened, mount the soundbar by sliding it onto the wall mount bracket.
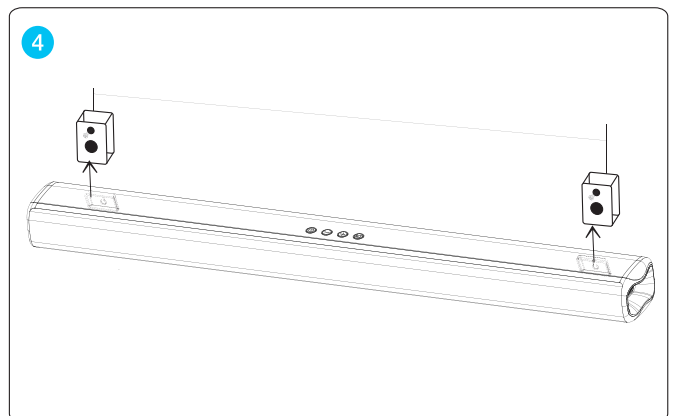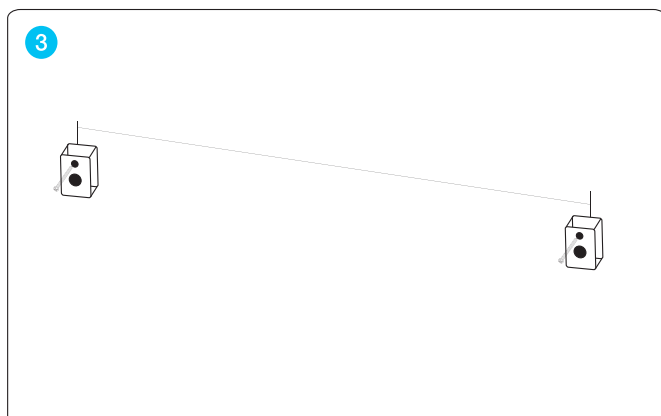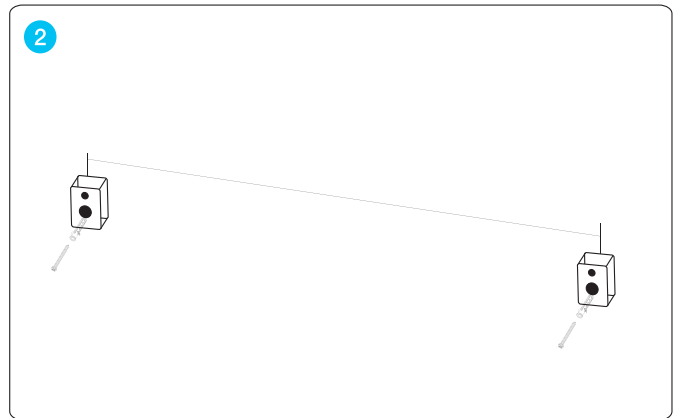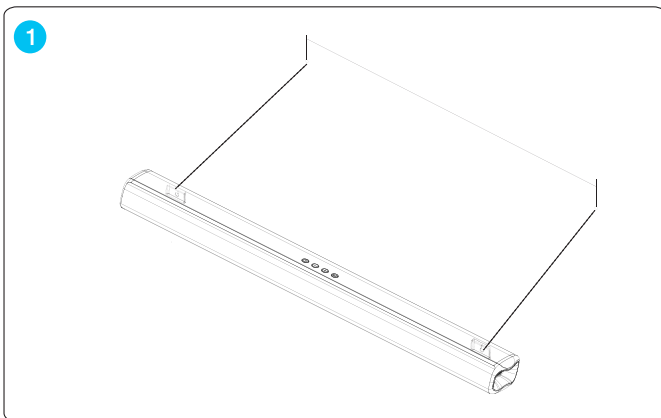
Surround Speaker Wall Installation

1. Drill two holes in the wall at the distance required for the two surround speakers.

2. Insert plastic anchors into the wall and attach the screws to the plastic clips, but do not fully tighten the screws; ensure there is some leeway.

3. Attach the two EVA pads onto the wall mount bracket. This arrangement will ensure that there is sufficient space between the wall and the surround speakers' outlet, at least 15mm.

4. Once the screws are securely tightened, hang the surround speaker by sliding it onto the wall mount bracket.

Warranty

Products that you buy directly from our **Powerology** website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our **Powerology** website or store. If **Powerology** products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website **powerology.me/warranty** and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check:
powerology.me/warranty

Contact Us

If you have any questions about this Privacy Policy, please contact us at: **hey@powerology.me**
Website: **powerology.me**
Instagram: **powerology_official**
Facebook: **powerology.ME**

Instructions for Use

1. Before connecting the AC power cord, ensure all other connections have been completed.

2. Verify that the power supply voltage matches the voltage specified on the back or underside of the unit.

3. Connect the mains cable to the AC IN port on the unit and then into a mains socket.

4. Note: The quantity of power cords and types of plugs vary by region.

[A] Basic Operation

1. Press the power button on either the remote control or the soundbar to turn on the soundbar.

2. Turn on the connected device (such as a TV, playback devices, or game console).

3. Press the input button on either the remote control or the soundbar to select your desired input source.

Input Source	Description
TV eARC/ OPTICAL	Audio from TV: Accessed through the TV eARC/ARC port or the OPTICAL jack.
AUX	Sound from a Connected Device: Received through the AUX port.
BLUETOOTH	Audio transmitted from devices paired via Bluetooth.
USB	Audio played directly from a connected USB device.

Note: Ensure that the soundbar display mode matches your selected input source. For example, if Bluetooth is selected as the input source, BT should be displayed on the soundbar.

[B] Powering On/Off

1. Plug in the power cord, connecting one end to the AC IN port on the soundbar and the other to an AC wall outlet.

2. When connected to the mains socket, the unit will enter STANDBY mode and display "--" initially.

3. Switch on the soundbar by briefly pressing the ⏻ button on the soundbar or the remote control. After 12 seconds, the default input mode will be displayed on the screen.

4. To power off, press and hold the ⏻ button on either the soundbar or the remote control for 2 seconds, and then disconnect the main plug from the socket if you wish to turn the unit off completely.
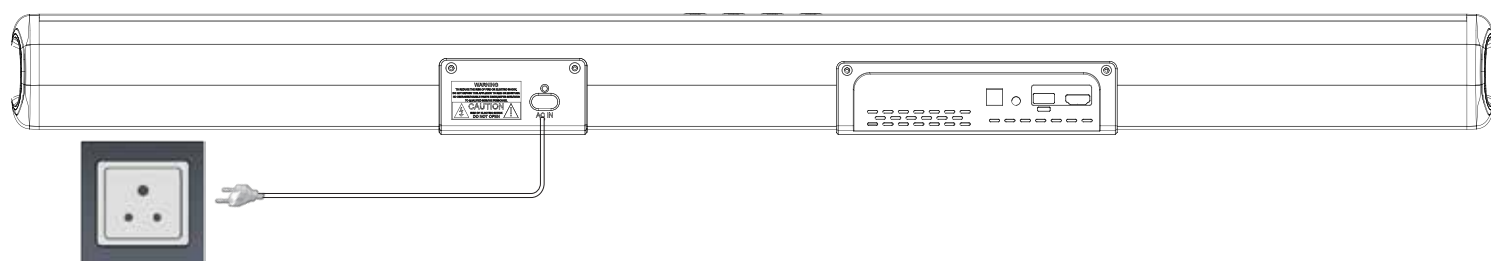
[C] Auto Standby

1. The unit will automatically enter standby mode if no audio input is detected for 20 minutes.

2. If the TV or external device is disconnected, turn off the unit:

2.1 To completely switch off the unit, remove the mains plug from the socket.

2.2 Turn off the unit completely to save energy when it is not in use.

3. The display will turn off after approximately 20 seconds of inactivity.

4. Pressing the power button on the soundbar, remote control, or adjusting the volume using a connected device will reactivate the display.

[D] Select Modes

1. Press the ⊡ button repeatedly on the soundbar or press the INPUT button on the remote control to select Bluetooth, AUX, OPTICAL, TV eARC, or USB mode. The selected mode will be displayed.

2. The input mode names displayed on the soundbar: BT : Bluetooth Pairing mode, AUX : AUX mode, $OPTI$: Optical mode, ARC : TV ARC mode, $EARC$: TV eARC mode, USB : USB mode

Remarks:

The TV eARC port supports both video and audio signals. The maximum supported audio formats include Dolby Atmos, Dolby Digital, Dolby Digital Plus, Dolby TrueHD, and Dolby Surround. When the TV eARC input source is selected:

* If the soundbar is not connected to your TV, ARC will be displayed on the soundbar.

* If the soundbar is connected to your TV ARC port, ARC will be displayed.

* If the soundbar is connected to your TV eARC port, $EARC$ will be displayed.

Play Audio via Bluetooth
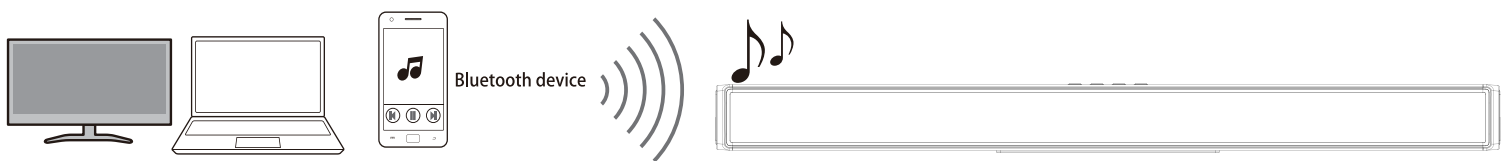
Connect the soundbar to your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop) using Bluetooth. This will allow you to listen to audio files stored on the device through the soundbar speakers.

Requirements:

[1] A Bluetooth device that supports Bluetooth profile A2DP, AVRCP, and version 5.0.

[2] The maximum operational range between the soundbar and Bluetooth device is approximately 8 meters (26.2 feet).

[3] Turn on the soundbar system and repeatedly press the ⊡ button on the unit or the INPUT button on the remote control to switch to Bluetooth mode.

[4] The LED display will show ⊟⊤ and will flash, indicating Bluetooth pairing mode.

[5] On the Bluetooth device, enable Bluetooth and search for "PWLAU015" in the list of available devices.

[6] Refer to the user manual of the Bluetooth device for instructions on enabling Bluetooth. If prompted for a password, enter "0000."

[7] Wait until you hear the voice prompt from the soundbar. Once connected successfully, ⊟⊤ will stop flashing and remain displayed on the screen.

[8] Select and play audio files or music on your Bluetooth device.

[9] During playback, if a call is received, music playback will pause and resume once the call ends.

[10] If your Bluetooth device supports the AVRCP profile, you can use the remote control to skip tracks using the ⏮ /⏭ button.

[11] Press and hold the SETUP button for more than 2 seconds to restore factory settings.

[12] Press and hold the PAIR button on the remote control for more than 2 seconds to disconnect the Bluetooth device or reconnect the last paired device.

[13] Use the volume buttons on the soundbar or remote control to adjust the volume to your desired level.

[14] To exit Bluetooth mode, select another input source.

[15] When you switch back to Bluetooth mode, the Bluetooth connection remains active.

[16] Press the **VOL +/–** buttons to adjust the volume to your preferred level.

Notes:

1. If you experience connection issues, remove "PWLAU015" from your device's Bluetooth history and ensure the device is within 8 meters.

2. Try pairing again. For optimal sound quality, ensure there is a clear line of sight between the connected device and the soundbar.

3. If your paired or connected device is turned off or manually disconnected, the soundbar will automatically enter pairing mode.

4. Music streaming may be disrupted by obstacles between the device and the soundbar, such as walls, metal enclosures, or nearby devices operating on the same frequency.

5. To connect the soundbar to a different Bluetooth device, press and hold the PAIR button on the remote control to disconnect the currently connected device.

Play Audio via USB

1. The soundbar automatically switches to USB input mode with the LED displaying USB when a USB flash drive is inserted. This mode cannot be selected on the soundbar or remote control unless a USB flash drive is connected.

2. Ensure that the USB flash drive contains MP3 audio files (other file types are not supported).

3. Connect the USB flash drive to the USB port on the main soundbar (or via your USB extension cable). Music will play automatically, and "00:00" will be displayed on the screen to show the playtime.

4. Press the **VOL +/–** buttons to adjust the volume to your desired level.

5. During playback:

▶❚❚ Start, pause or resume play.	❚◀◀ / ▶▶❚ Skip to the previous or next track.

Connection Diagram

Mobile Device

TV

PC/MAC

Aux

Optical

INPUT

TV

Cable, satellite or network set-top box, or BD/DVD player

1. Remove the cap   2. Check the direction of the plug

OUTPUT

ARC

INPUT

INPUT

OUTPUT

wireless signal

wireless signal

Wired
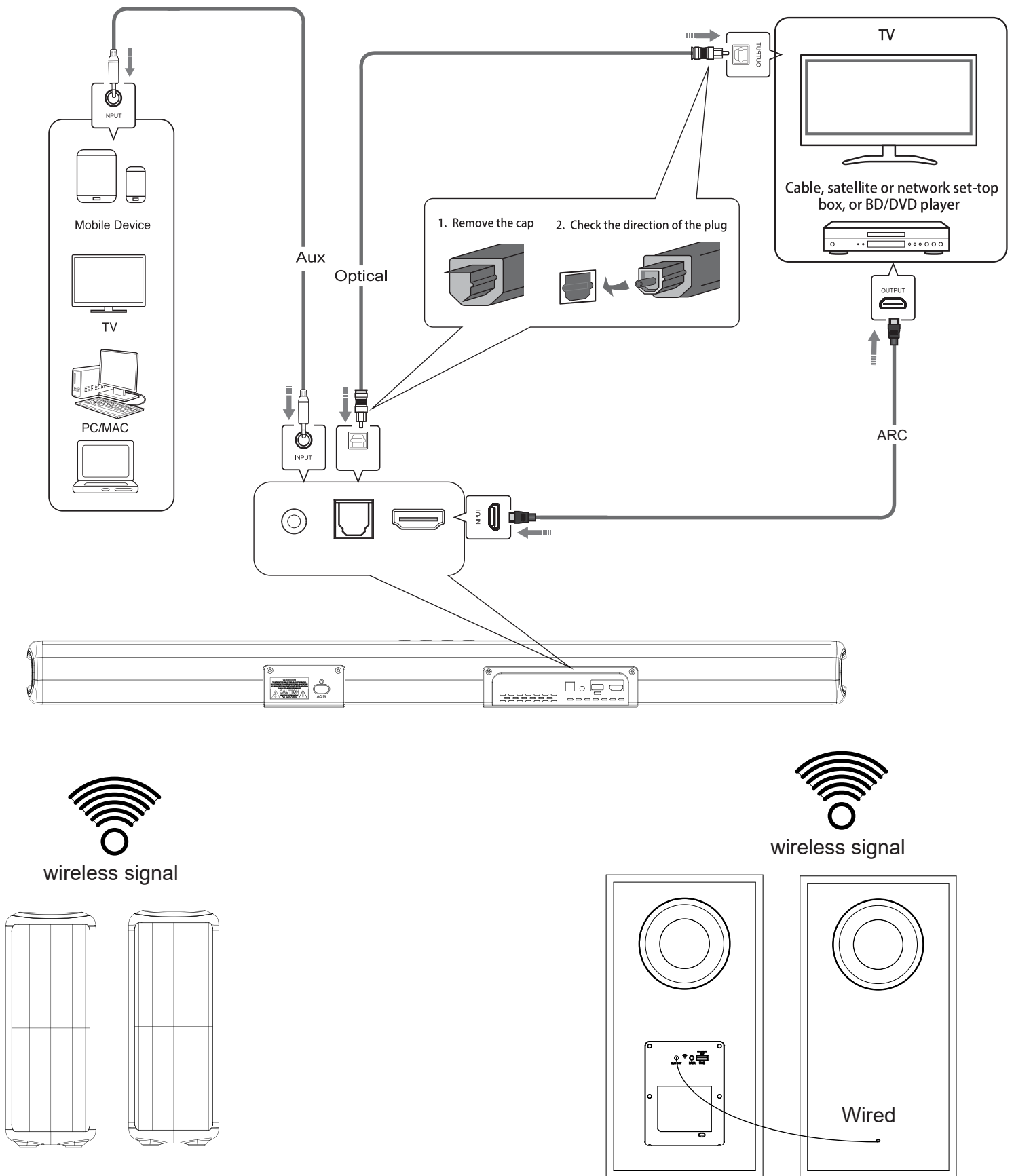
AUX Audio Input

1. Use a 3.5mm to 3.5mm audio cable to connect a PC, tablet, smartphone, or TV headphone socket to the AUX input on the soundbar.

2. Use an RCA to 3.5mm audio cable to connect a Blu-ray DVD player or TV's audio output to the AUX input on the soundbar.

3. Short press the ⊡ button on the soundbar or remote control to switch to audio input mode, with the LED displaying ꓷUX.

4. In this mode, playback can only be controlled through the connected device.

Note: For some computers, you may need to manually access the audio control panel to set the soundbar as the output device.

Optical Mode

Using an optical cable, connect the OPTICAL connector on your soundbar (digital optical input) to the OPTICAL OUT connector on the TV or other device. Ensure the TV or device has an optical digital output. Proceed as follows:

1. Connect the optical cable to the OPTICAL input on the rear of the soundbar.

2. Connect the other end of the optical cable to the audio output on the TV or other device.

3. Set the TV audio output to PCM Stereo or Stereo 2.0.

4. Start playback on the TV.

5. Press the source input button on the soundbar or remote control to activate the corresponding mode (OPTICAL mode).

6. After a successful connection, the LED display will show OPTI. Operate your audio device directly for playback features.

7. Press the **VOL +/−** buttons to adjust the volume to your desired level.

▌TV eARC Mode

Connect to the TV eARC Socket

Some 4K HDR TVs may require the ARC input or picture settings to be configured for proper HDR content reception. For further details, please refer to the instruction manual of your TV.

If your TV supports eARC, follow these steps to set up audio through your Soundbar:

1. Use a high-speed ARC cable to connect the TV's eARC port to the corresponding eARC port on the Soundbar.

2. Short-press the ⟥ button on the Soundbar or use the "INPUT" button on the remote to switch to TV eARC mode.

3. Once connected successfully, the LED display will show ЕЯRС.

4. If the TV supports regular ARC, the LED display will show "ARC."

5. Use the **VOL +/−** buttons to set the volume level.

6. If needed, adjust the audio settings using the appropriate buttons on the remote control.

Note:

1. Your TV must support both the ARC-CEC and eARC functions. Ensure that ARC-CEC and eARC are activated in your TV's settings.

2. The procedure for configuring ARC-CEC and eARC may vary by TV model. Consult your TV's owner's manual for specific guidance on enabling these features.

3. Only cables compatible with ARC 1.4 specifications are capable of supporting the eARC function.

4. The enhanced Audio Return Channel (eARC) allows a compatible TV to transmit the audio output directly to the sound unit.

Troubleshooting

Problem	Possible Cause	Solution
No sound output from the soundbar.	Another input source is selected.	Select the correct input source.
	The mute function is on.	Turn off the mute function.
	The volume of the soundbar, TV, or other device is too low.	Increase the volume on the soundbar, remote control, or TV.
	The power cable is not connected properly.	Ensure the power cable is securely connected to an AC wall outlet.
	Input jacks on the playback device are not connected.	Connect the input jack on the soundbar and the output jack on the playback device.
	The soundbar cannot play back the input signal.	When using an audio cable through TV (ARC) output, select the correct audio input and output. Set the playback device's audio output to PCM format, and ensure the TV or other devices use PCM decoding.
Sound is distorted or echoing.	TV volume is not muted.	If playing audio from the TV through the soundbar, ensure the TV is not on mute.
Volume decreases when the unit is powered on.	Automatic volume adjustment is active to prevent excessive loudness upon powering on the system.	Increase the volume as needed.
Noise is present.	Soundbar is too close to another digital or high-frequency device.	Move interfering devices away from the soundbar.
The unit cannot be controlled with the remote.	Unit is out of operating range.	Use the remote control within the operating range.
	Batteries are weak.	Replace with fresh batteries.
	Remote control sensor is exposed to direct sunlight or strong lighting.	Adjust the lighting angle or reposition the soundbar. Do not use in direct sunlight.
The TV cannot be operated by using the TV's remote control.	Unit is obstructing the TV's remote control sensor.	Position the unit to avoid blocking the TV's remote sensor.
A device cannot connect to the soundbar, or the unit cannot connect to a Bluetooth device.	Bluetooth function is not activated, paired, or connected correctly.	Restart the soundbar and try pairing again. Ensure Bluetooth is enabled and the device is properly connected. Disconnect any other connected Bluetooth device and try again. For more information on Bluetooth connection, please refer to the user manual.
	Bluetooth is not selected as the input source.	Select Bluetooth as the input source.
	Unit is connected to another Bluetooth device.	Unpair the current Bluetooth device and pair the desired device.
	Unit is too far from the Bluetooth device.	Move the Bluetooth device closer to the unit.
	Nearby device emits electromagnetic waves (e.g., microwave, wireless device).	Avoid using near devices that emit electromagnetic waves.
	Bluetooth device does not support the protocol.	Use a Bluetooth device that supports the protocol.
	Bluetooth device connection profile is not functioning correctly.	Delete the connection profile and reconnect the Bluetooth device.

Poor sound quality and unstable connection from Bluetooth device.	Poor Bluetooth reception.	Move the device closer to the soundbar or remove any obstacles between them.
No sound or intermittent sound in Bluetooth mode.	Bluetooth device volume may be too low.	Increase the volume on the Bluetooth device.
	Bluetooth is not selected as the input source.	Select Bluetooth as the input source.
	No playback on the device.	Initiate playback on the device.
	Bluetooth device sound output is not set to this unit.	Set this unit as the output device on the Bluetooth device.
	Bluetooth connection was disconnected.	Attempt to reconnect with the Bluetooth device.
	The unit is too far from the Bluetooth device.	Move the Bluetooth device nearer to this unit.
	Electromagnetic interference from nearby devices.	Avoid using this unit near devices that emit electromagnetic waves.
No sound from the soundbar in TV (ARC) mode.	Incorrect TV (ARC) cable causing no signal to soundbar. Incorrect input mode selected.	1. Ensure the TV and soundbar are connected with a 19-core HD ARC cable. 2. Verify that both the soundbar and TV are connected via the TV (ARC) port and that the TV supports ARC. 3. Set the TV to TV ARC (CEC) mode and configure the audio output to PCM format. Consult your TV's user manual for detailed instructions.
No sound from the soundbar in Optical mode.	Optical cable might be damaged, causing no signal reception due to incorrect operation mode selected.	1. Replace the optical cable with a new one and connect. 2. Set your TV audio output to PCM format. Refer to your TV user manual for details.
No sound from the soundbar in USB mode.	Unsupported USB file type prevents automatic switch to USB mode.	Ensure the USB flash drive contains only MP3 files as other file types are not supported. Switch the input mode, then play again.
Disconnection between surround satellites and soundbar.	Incorrect connection between surround speaker and soundbar.	1. Power off the soundbar and surround speaker by unplugging them. 2. Ensure that the soundbar and surround speaker are connected to the power simultaneously, and then turn them back on.
No sound output from rear active speaker.	Issue with power input or pairing.	1. Check the adapter input. 2. Pair again with the soundbar.
No sound output from rear passive speaker.	Cable connection issue.	Verify the connection of the cables to the active rear speaker.
Channels reversed from right to left.	Incorrect speaker positioning.	Press the R/L switch button on the active rear speaker.
Noise occurring from rear speakers.	Bluetooth connection issue or poor signal.	1. Disconnect and reconnect the soundbar. 2. Power off and then power on both the soundbar and the active rear speaker.

Dolby Atmos®

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What is Dolby Atmos®?

Dolby Atmos® elevates your auditory experience from ordinary to extraordinary with immersive, dynamic audio that fills and surrounds your space. Experience unparalleled audio with overhead sounds that enhance clarity, richness, and the power of Dolby sound.

Using Dolby Atmos®:

Dolby Atmos® is accessible only in TV(e-ARC) mode. Refer to the "TV(e-ARC) Connection" section for setup details.

Ensure your TV is compatible with Dolby Atmos® and is set to TV(e-ARC) mode.

Select 'No Encoding' on the digital audio output settings for any connected external devices, such as Blu-ray players or TV boxes, to ensure proper bitstream transmission.

When playing content in Dolby Atmos or Dolby Digital Plus formats, the soundbar will display 'DOLBY ATMOS / DOLBY SURROUND' indicating the format in use.

For optimal audio quality, set the soundbar's audio output sampling rate to 192 kHz if adjustable. This soundbar supports 4K pass-through and Dolby Vision, allowing a 4K video signal to be transmitted to your TV when playing compatible discs.

Note:

The complete Dolby Atmos experience is available exclusively when the Soundbar is connected using a TV(e-ARC) 2.0 cable.

While the Soundbar will operate when connected via alternative methods, such as a Digital Optical cable, these connections do not support all Dolby features. For full functionality and to ensure comprehensive Dolby support, it is recommended to use a TV (e-ARC) connection.

Warranty

Products that you buy directly from our **Powerology** website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our **Powerology** website or store. If **Powerology** products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website **powerology.me/warranty** and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check:
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