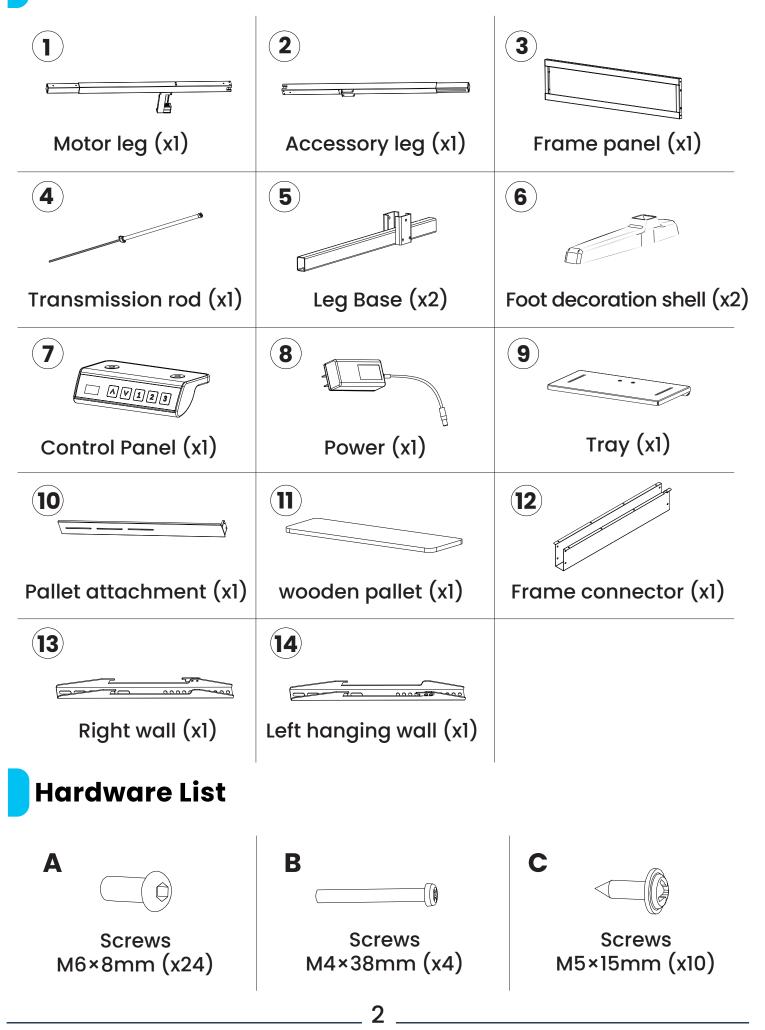


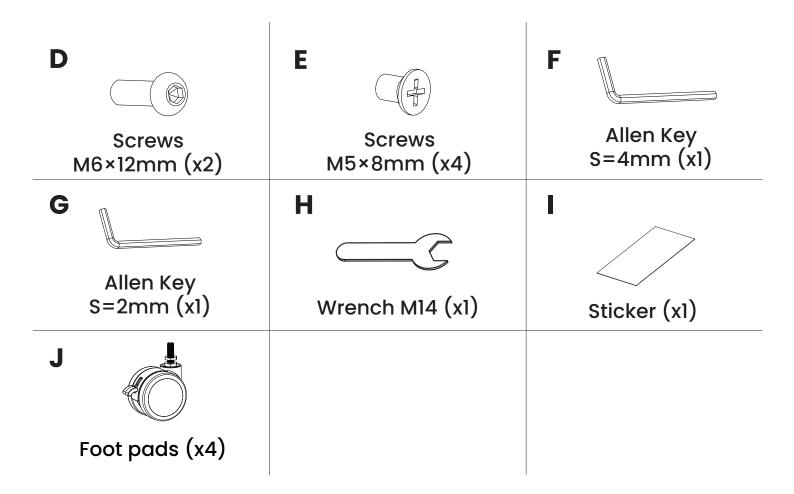
**SKU: PTVDES** 

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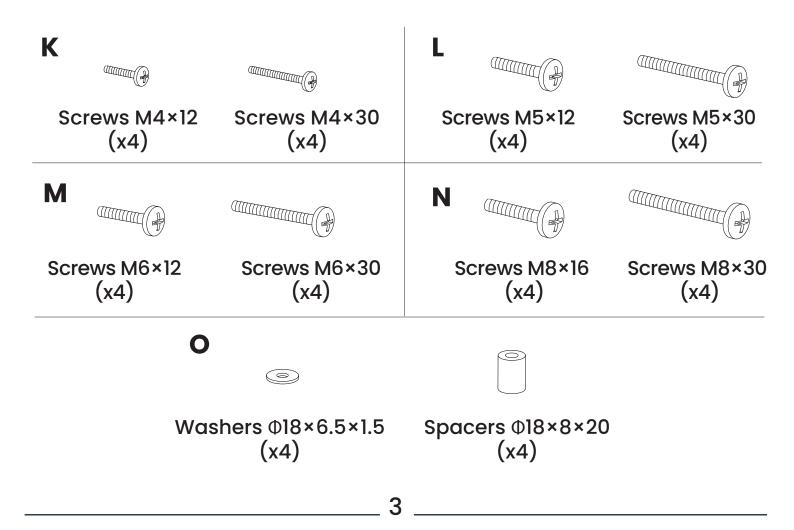
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#### **Component List**

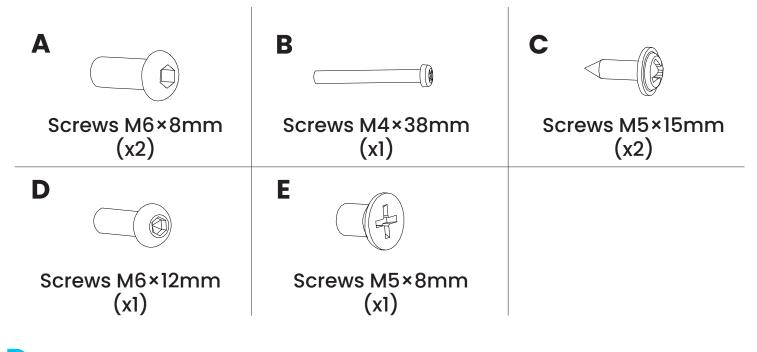




#### Fasteners

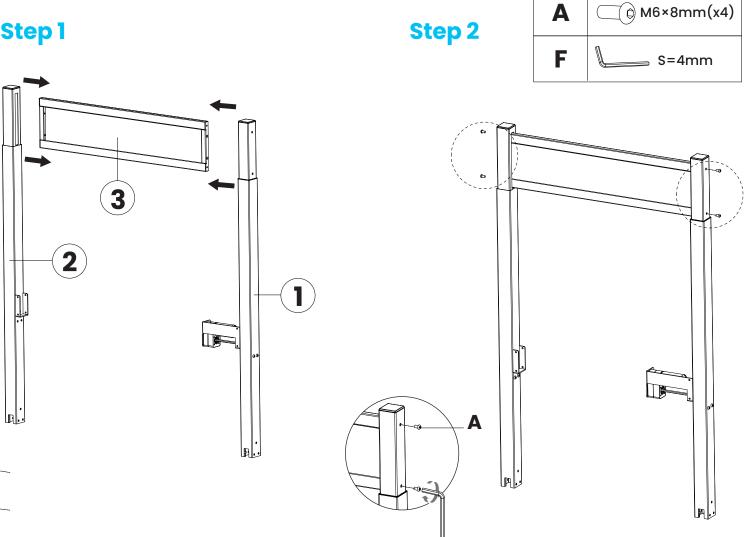


## **Spare Parts**

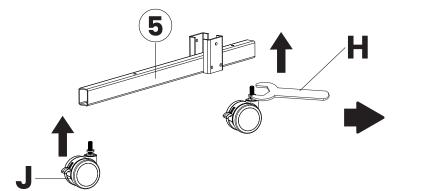


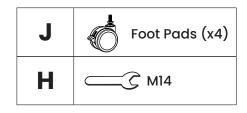


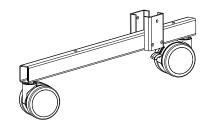


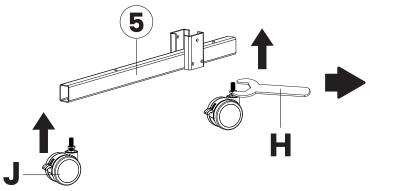


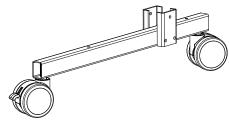
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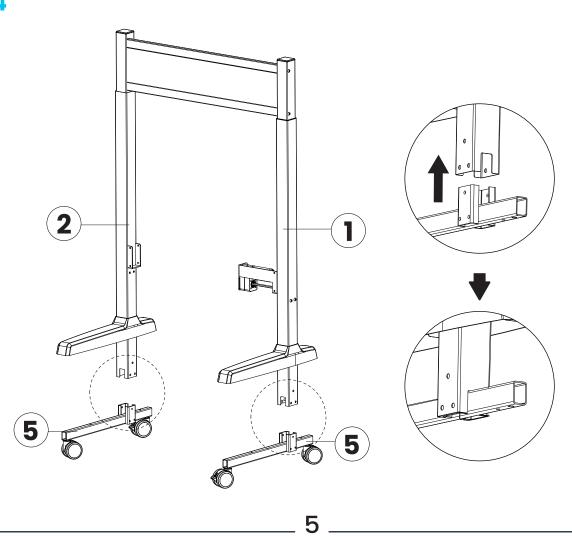


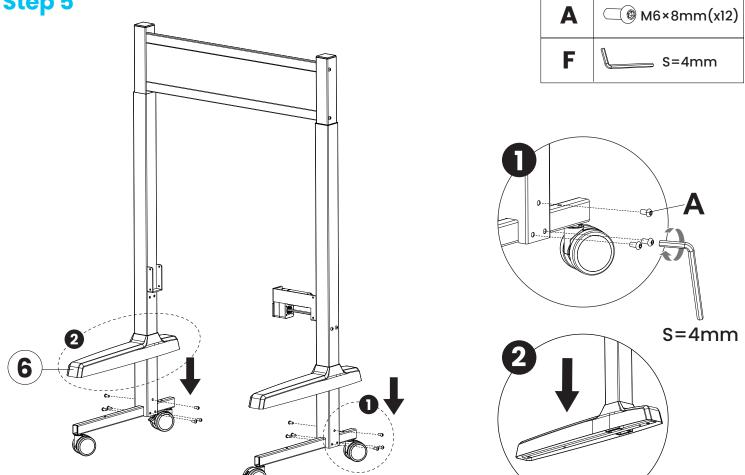


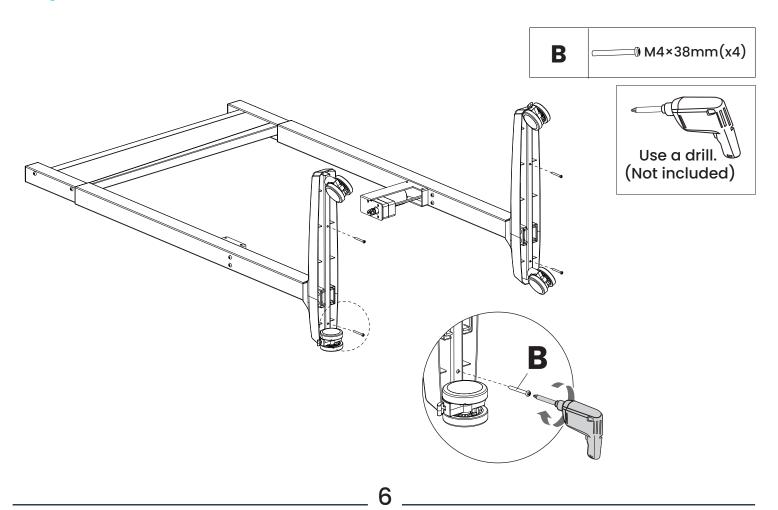


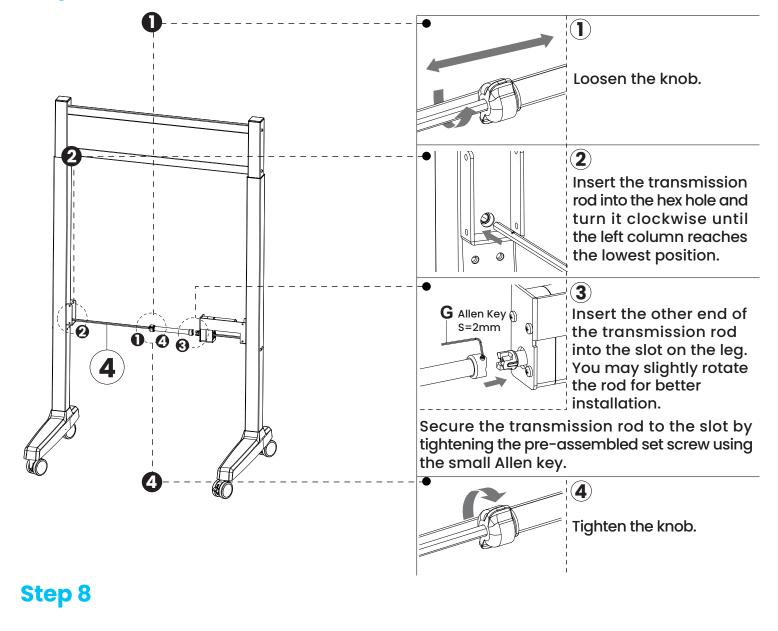


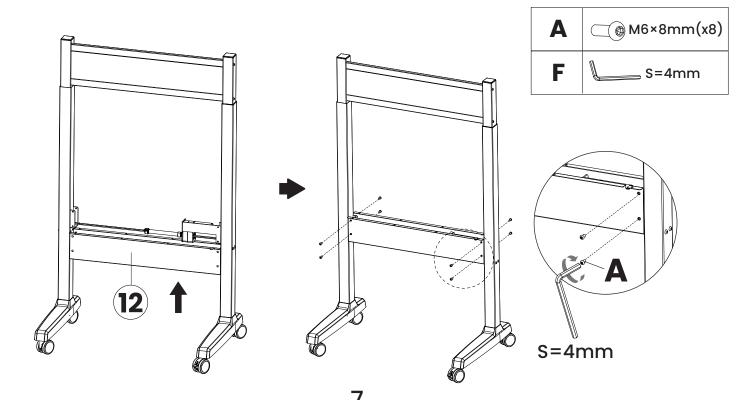


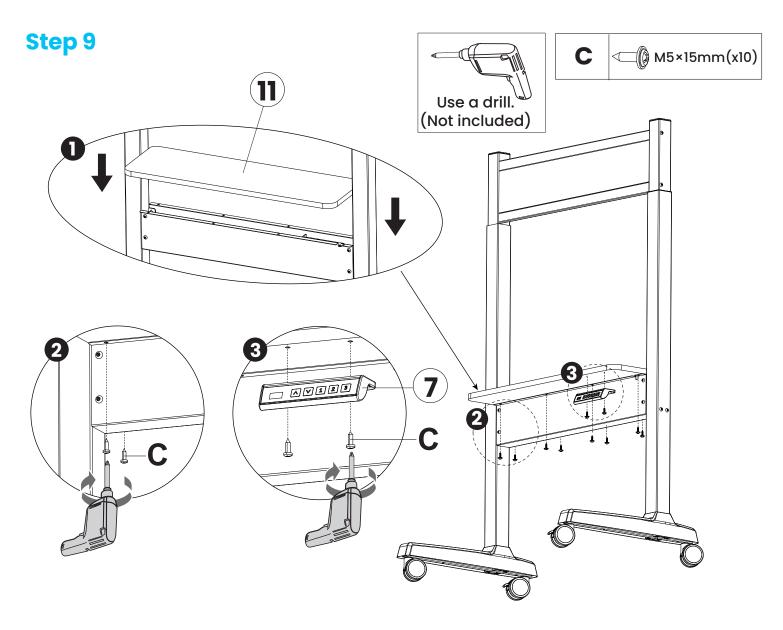


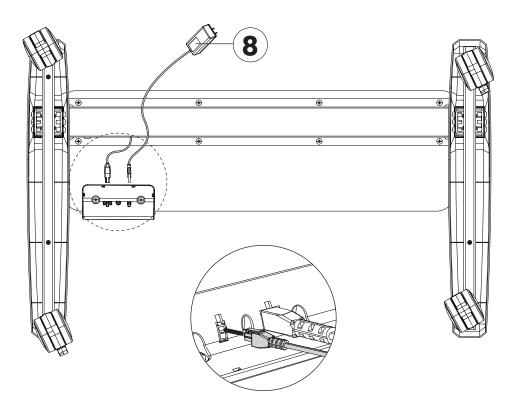


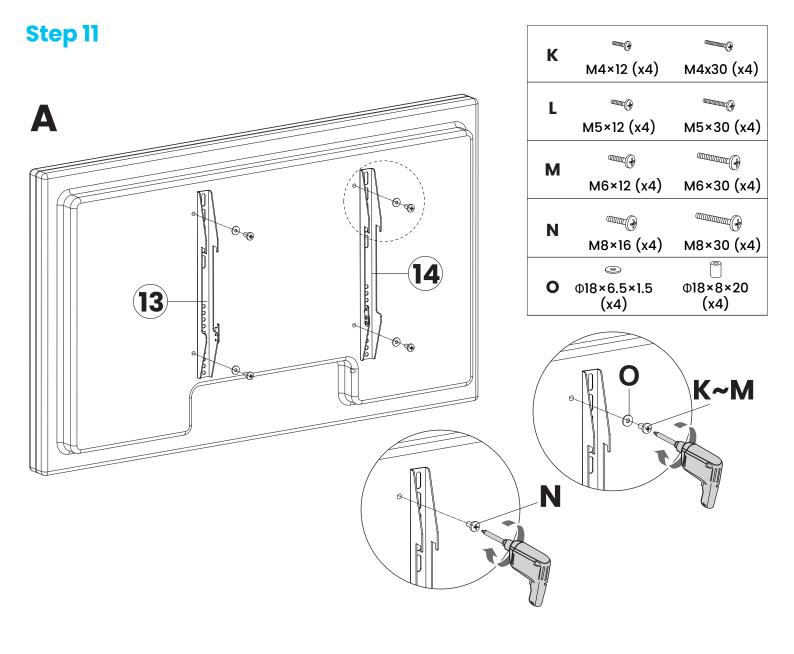


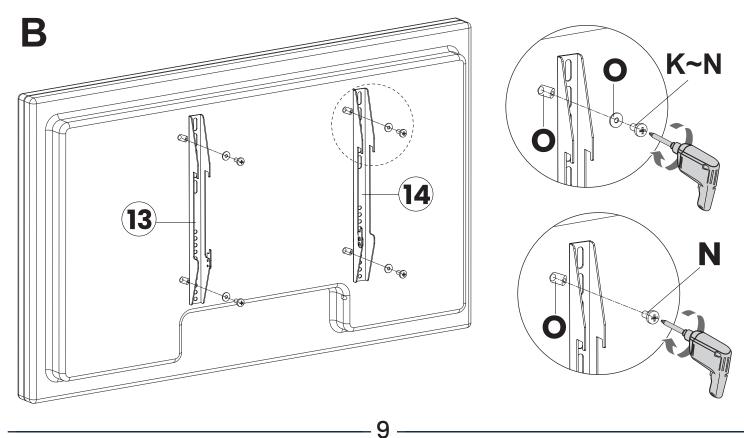


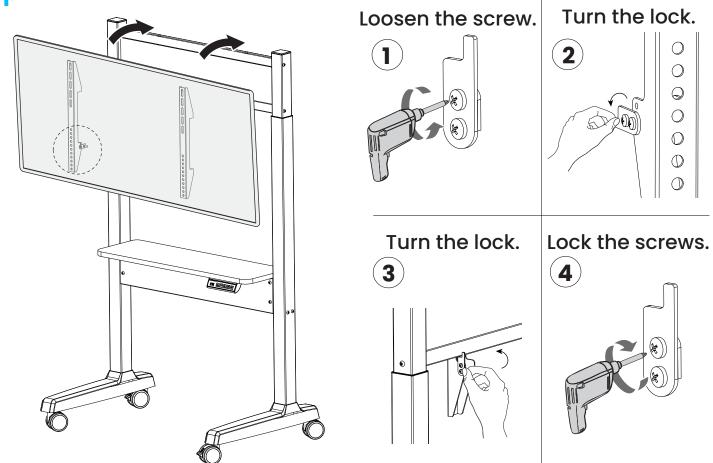


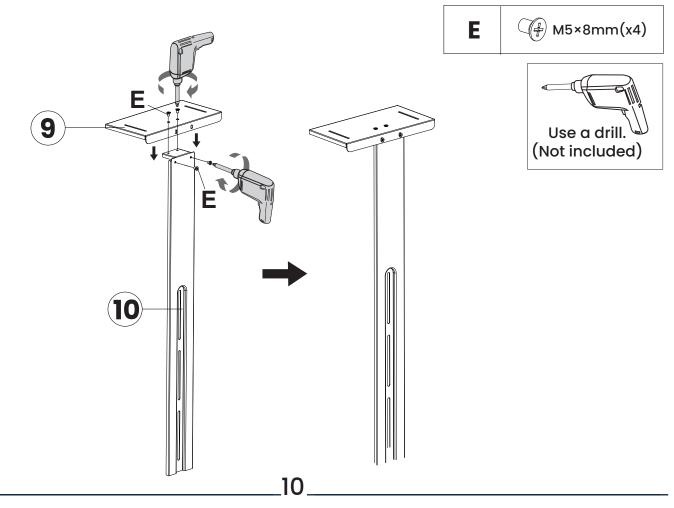


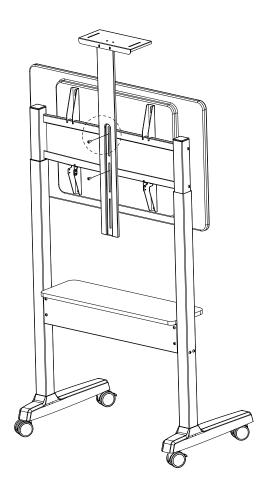


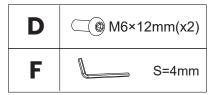


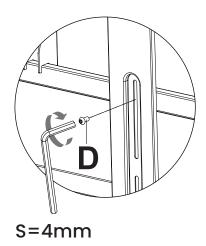


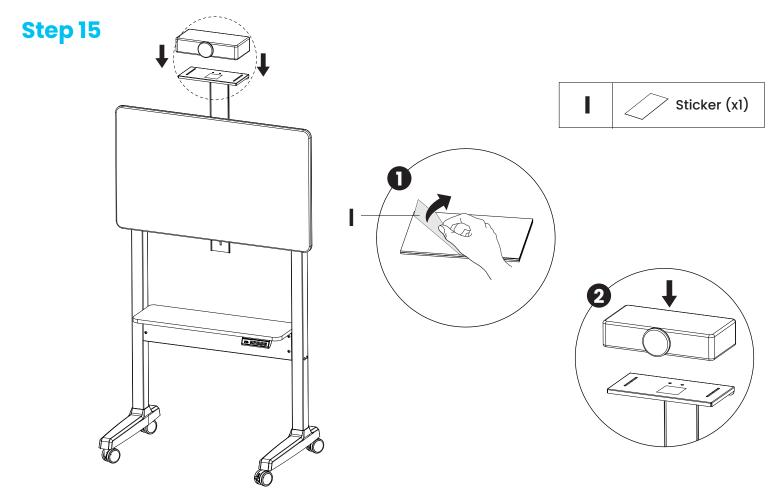






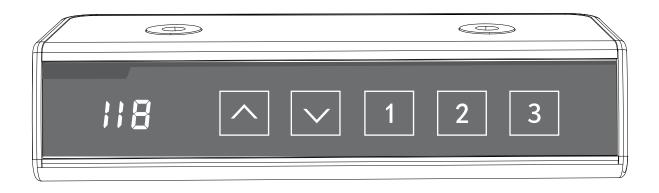






**Note:** After installing the TV, reset the bracket upwards and ensure there is no interference above to prevent damage to the TV.

## **Control Panel**



Press any key once to wake up the display.

Adjust the stand to your preferred height, then long-press the "1", "2", or "3" button for 2,1, or 3 until the LED shows H1, H2, or H3 and flashes for about 3 seconds. Once the LED shows the height you have set, the height memory setting is complete.

△ Long-press the " △ " button to make the support continue to rise. The support stops rising when the button is released or when the maximum height (158 cm) is reached.

✓ Long-press the "✓ " button to lower the bracket. The bracket stops lowering when the button is released or when the minimum height (118 cm) is reached.

**Reset:** After raising the support to the highest height, press and hold the "<a>[^]</a> button for 5 seconds. The screen will display "rES" for reset. When the screen displays the height 158 again, the reset is successful.

#### Troubleshooting

Hot	Overheat protection: When the motor operates continuously, it will stop running to prevent damage caused by overheating. Wait for 15–20 minutes before making any further height adjustments.
E10	Sensor malfunction warning: The motor safety sensor cannot be detected. Power off, unplug the controller cables, wait for 5 minutes, then reconnect the cables and power on. Perform RES settings again.
E20	Overload protection: If the support load exceeds the maximum capacity, power off, remove heavy objects from the table, and reconnect the power supply.
E02	Operation status warning: The support stops moving if vibration, shock, or tilt is detected. If the detection result is incorrect, reset the device and use it again.
E32	Over voltage warning: The input voltage is too high. If the AC adapter is correct, power off the device, disconnect the controller cable, wait for 5 minutes, reconnect the cable, and reset the device.
E31	Under voltage protection: The input voltage is too low. If the correct AC adapter is being used, power off, unplug the controller cables, wait for 5 minutes, then reconnect the cables and power on. Perform RES settings again.
-	Cable disconnection warning: Power off, unplug the controller cables, wait for 5 minutes, then reconnect the cables and power on. Perform RES settings again.

## **Specifications**

Supported TV Size	37" to 86"
Max Load Capacity	70kg
Height Adjustment	118cm to 158cm
Power Input	100V to 240V
Noise	<55dB

## Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

## Warranty

Products that you buy directly from our **Powerology** website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our **Powerology** website or store. If **Powerology** products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website **powerology.me/warranty** and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check: **powerology.me/warranty** 

# **Contact** Us

If you have any questions about this Privacy Policy, please contact us at: **hey@powerology.me** Website: **powerology.me** Instagram: **powerology\_official** Facebook: **powerology.ME**