



Powerology

VORO Earhook USB-C Wired Earphones

SKU: PWCWES13BK

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Product Overview

The VORO Earhook USB-C Wired Earphones combine an ergonomic open-ear design with a direct USB-C connection, built-in microphone, and in-line controls for convenient music, volume, and call management.



Package Contents

1. VORO Earhook USB-C Wired Earphones × 1

Safety Instructions

Warning:

1. Do not listen at high volume for long periods — prolonged exposure to loud sound can damage your hearing.
2. Do not use the earphones while driving, cycling, or whenever distraction or reduced awareness could be dangerous.
3. Keep the cable away from young children — it can pose a strangulation hazard.

4. Do not wear the earphones where the cable could become caught in machinery or moving objects.
5. Do not use the earphones if the cable or USB-C connector is damaged.
6. Do not modify, disassemble, or attempt to repair the earphones, cable, control module, or USB-C connector; have servicing performed only by qualified personnel.
7. Keep these instructions for future reference.

Attention:

1. Stop using the earphones if you experience skin irritation or discomfort.
2. Keep the earphones and USB-C connector dry; do not immerse them in liquid.
3. Disconnect the earphones by holding the USB-C connector; do not pull the cable.
4. Keep the earphones away from heat sources.
5. Clean the earphones with a soft, dry cloth; do not use harsh chemicals.
6. Store the earphones without sharply bending, crushing, or tightly winding the cable.



Using the Earphones

1. Connect the Earphones

Turn down the volume on the connected device before use.

Insert the USB-C connector fully into the device's USB-C port.

Select the earphones as the audio output if the connected device does not switch automatically.

Start audio playback and gradually adjust the volume to a comfortable level.

2. Wear the Earphones

Identify the earphone intended for each ear.

Position each curved earhook around the corresponding ear.

Adjust the earphones until they sit comfortably without blocking the ear canal.

Ensure the cable hangs freely without pulling on the earphones or connector.

3. Control Music and Volume

Use the volume control on the cable module to adjust the listening level.

Use the multi-function button to manage supported music functions.

If a control does not respond, use the controls on the connected device because available functions may vary by device.

4. Manage Calls

Keep the in-line microphone unobstructed during calls.

Use the multi-function button to manage supported call functions.

Speak toward the cable control module for clearer voice pickup.

Use the connected device if a call function is not supported by its USB-C audio controls.

5. Disconnect the Earphones

Stop playback and lower the device volume.

Grip the USB-C connector housing rather than the cable.

Pull the connector straight out of the USB-C port.

Store the earphones loosely coiled to prevent cable damage.

Specifications

Power	3–5mW
Frequency Response	20Hz–20kHz
Impedance	32Ω
Connector Type	USB-C
Speaker Sensitivity	102 ±3dB SPL @ 1kHz
Microphone Sensitivity	-42 ±3dB
Cable Length	120±5cm
Driver Size	φ13mm
Product Weight	18g
Model Number	PWCWES13

Features

1. Ergonomic open-ear design provides a light, comfortable fit without blocking the ear canal.
2. Curved earhooks help keep the earphones securely positioned.
3. USB-C connector provides a direct wired audio connection.

4. In-line controls provide convenient access to music, volume, and call functions.
5. Built-in microphone supports voice calls.
6. Open-ear fit helps maintain awareness of the surrounding environment.
7. 1.2 m cable supports comfortable everyday use.
8. Immersive audio for music, calls, and other media.

Care and Maintenance

1. Routine Care

Disconnect the earphones before cleaning.

Wipe the earphones, cable, control module, and connector with a soft, dry cloth.

Keep the speaker openings and microphone free from dust and debris.

Do not use abrasive cleaners or apply liquid directly to the earphones.

Do not pull, sharply bend, twist, or knot the cable.

Disconnect by holding the USB-C connector housing, not by pulling the cable.

Store the earphones loosely coiled in a clean, dry place when not in use.

Frequently Asked Questions

1. Do the VORO Earhook USB-C Wired Earphones require pairing?

No. They use a wired USB-C connection and do not require wireless pairing.

2. Why does audio not start automatically after connection?

Confirm that the connector is fully inserted, then select the earphones as the audio output in the connected device's sound settings.

3. Can I use the in-line controls for music and calls?

Yes. The control module manages supported music, volume, and call functions, although available commands may vary by connected device.

4. How should the earphones be worn?

Place the curved earhooks around the ears and adjust them until they sit comfortably without blocking the ear canals.

5. How should I clean the earphones?

Disconnect them and wipe all surfaces with a soft, dry cloth. Do not apply liquid directly to the earphones or connector.

Troubleshooting

Problem	Likely Cause	Solution
VORO Earhook USB-C Wired Earphones do not produce sound	Loose connection or incorrect audio output selected	Reconnect the USB-C connector fully and select the earphones in the device's audio output settings.
Only one earphone produces sound	Connector not fully inserted, obstructed speaker opening, or unbalanced audio setting	Reconnect the earphones, clean the speaker openings with a dry cloth, and check the device's left-right balance setting.
Sound is weak or distorted	Volume setting is unsuitable or the speaker openings are obstructed	Adjust the volume to a moderate level and gently clean the speaker openings.
In-line controls do not respond	The connected device or application does not support the requested control	Reconnect the earphones and use the connected device's controls if the function remains unavailable.
Volume control does not change the level	Control input is not recognized by the connected device	Reconnect the earphones, restart audio playback, and adjust volume from the connected device if necessary.

Problem	Likely Cause	Solution
Microphone is not working	Microphone access is disabled, the wrong input is selected, or the microphone is obstructed	Allow microphone access, select the earphones as the input device, and keep the control module unobstructed.
Call recipient hears unclear audio	Microphone is covered or too far from the speaker's voice	Move the cable control module closer to the mouth and keep its microphone opening clear.
USB-C connector is not recognized	Connector is loose, the port contains debris, or the device does not support USB-C audio	Reconnect the plug, inspect the port for debris, and confirm that the device supports audio through USB-C.
Earphones feel loose or uncomfortable	Earhooks are not positioned correctly	Reposition each curved earhook around the corresponding ear until the earphones sit securely and comfortably.
Audio cuts in and out	The USB-C connection is unstable or the cable is strained	Reconnect the plug and keep the cable and connector free from pulling, sharp bends, and twisting.

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our Powerology website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our Powerology website or store. If Powerology products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website www.powerology.me/warranty and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check: www.powerology.me/warranty

Contact Us

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