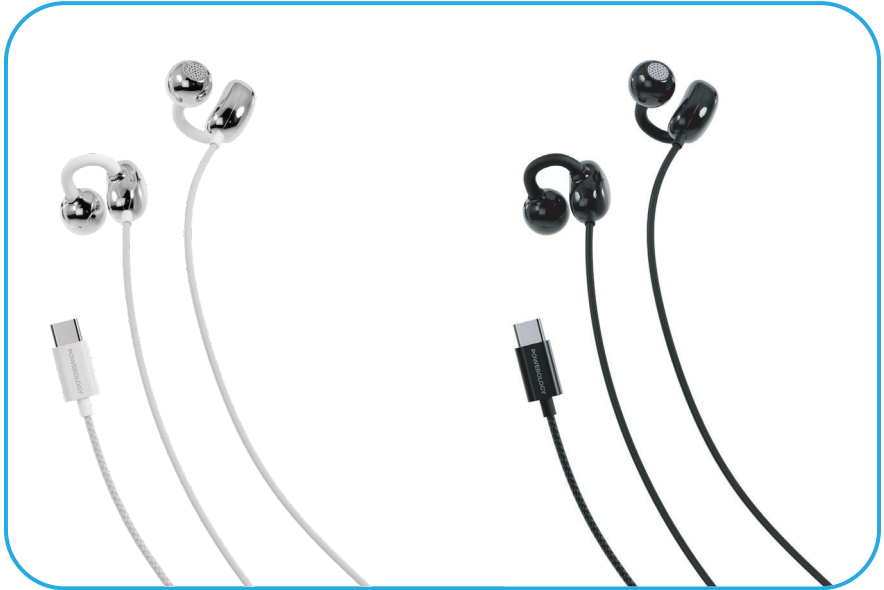




Powerology

VORO Earhook USB-C Wired Earphones

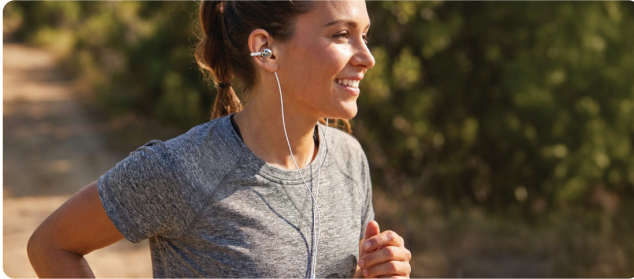
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Product Overview

The VORO Earhook USB-C Wired Earphones combine an ergonomic open-ear shape with immersive audio and convenient in-line controls. The curved earhooks provide a comfortable fit without blocking the ear canal, while the built-in microphone supports calls through a compatible USB-C device.



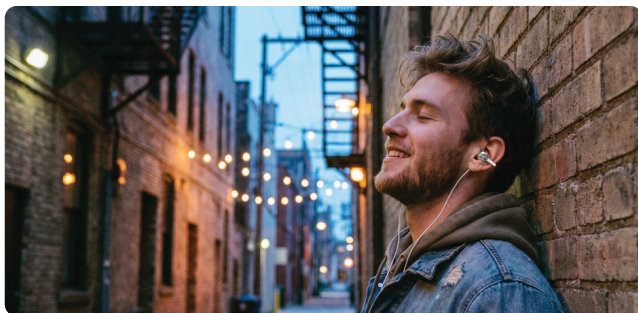
Safety Instructions

Warning:

- 1.** Do not listen at high volume for long periods — prolonged exposure to loud sound can damage your hearing.
- 2.** Do not use the earphones while driving, cycling, or in any situation where distraction or reduced awareness of surrounding sounds is dangerous.
- 3.** Keep the earphones, cable, and small parts away from young children — choking and strangulation hazards.
- 4.** Do not use the earphones if the cable, connector, or housing is damaged.
- 5.** Do not insert the earphones into the ear canal or force them against the ear.
- 6.** Do not modify, disassemble, or attempt to repair the earphones; contact qualified service personnel or customer support for assistance.

Attention:

1. Stop using the earphones if you experience skin irritation, pain, or discomfort.
2. Keep the earphones dry; do not immerse them in liquid or use them with wet hands.
3. Disconnect the earphones by holding the USB-C connector; do not pull the cable.
4. Clean the earphones with a soft, dry cloth and do not use harsh chemicals.
5. Keep the earphones away from heat sources and store them without sharply bending or crushing the cable.
6. Keep this manual for future reference.



Package Contents

1. Included Item

VORO Earhook USB-C Wired Earphones × 1

Setup and Operation

1. Connecting the Earphones

Reduce the connected device's volume before inserting the earphones.

Inspect the USB-C connector and device port for dust or damage.

Insert the USB-C connector fully into a compatible device.

Select the earphones as the audio output if the device displays an audio-routing option.

Start audio playback and gradually adjust the volume to a comfortable level.

2. Wearing the Earphones

Identify the earpiece intended for each ear.

Position each curved earhook around the outside of the corresponding ear.

Rest the open-ear speaker section comfortably near the ear without forcing it into the ear canal.

Adjust each earhook until it feels secure and the sound is clear.

Confirm that the cable hangs freely without pulling on the control module or connector.

3. Using the In-Line Controls

Use the volume controls on the cable module to adjust the listening level.

Use the multi-function button to manage supported music and call functions.

Speak toward the built-in microphone during calls.

If a control does not respond, use the connected device's controls; available commands may depend on the device and application.

4. Disconnecting the Earphones

Stop audio playback or end the active call.

Lower the connected device's volume.

Hold the USB-C plug by its housing and pull it straight out of the port.

Do not disconnect the earphones by pulling on the cable.

Coil the cable loosely before storage.

Specifications

Power	3–5mW
Frequency Response	20Hz–20kHz
Impedance	32Ω ±15%
Connector Type	USB-C
Speaker Sensitivity	115 ±3dB SPL @1KHz
Microphone Sensitivity	-42 ±3dB
Cable Length	120±5cm
Driver Size	Φ10mm
Product Weight	13.8g
Model Number	PWCWES12

Features

1. Ergonomic open-ear design provides a light, comfortable fit without blocking the ear canal.
2. Curved earhooks help keep the VORO Earhook USB-C Wired Earphones securely positioned.
3. USB-C connector provides a direct wired connection to compatible devices.
4. In-line control module provides convenient access to music, volume and call functions.
5. Built-in microphone supports voice calls.
6. Φ10 mm drivers deliver immersive audio.
7. 1.2 m cable provides convenient reach during everyday use.

Care and Maintenance

1. Routine Care

Disconnect the VORO Earhook USB-C Wired Earphones before cleaning.

Wipe the earpieces, earhooks, control module and cable with a soft, dry cloth.

Keep the speaker openings and microphone opening clear of dust and debris.

Do not use abrasive cleaners, solvents or sharp tools.

Do not immerse the earphones or expose the USB-C connector to moisture.

Avoid tight bends, knots and excessive pulling on the cable.

Store the earphones loosely coiled in a clean, dry place.

Hold the connector housing rather than the cable when connecting or disconnecting the earphones.

Frequently Asked Questions

1. Do the VORO Earhook USB-C Wired Earphones require pairing?

No wireless pairing is required. Insert the USB-C connector into a compatible device and select the earphones as the audio output if prompted.

2. Why can I still hear sounds around me?

The open-ear design does not block the ear canal, helping you remain aware of your surroundings during use.

3. Can I use the earphones for calls?

Yes. The in-line control module includes a built-in microphone for calls on compatible devices and applications.

4. How should I obtain the best fit?

Place each curved earhook around the outside of the corresponding ear, then adjust the speaker section until it rests comfortably near the ear and the audio is clear.

5. Why does an in-line control function vary between devices?

Control support can depend on the connected device, operating system and application. Use the device's controls when a command is not supported.

6. How should I store the earphones?

Disconnect them by holding the USB-C plug, coil the cable loosely and store them in a clean, dry place without placing heavy objects on the cable.

Troubleshooting

Problem	Likely Cause	Solution
VORO Earhook USB-C Wired Earphones are not detected	The connector is not fully inserted, the port is obstructed or the device is not routing audio to the earphones.	Remove and firmly reconnect the USB-C plug, inspect the port for debris and select the earphones as the device's audio output.
No sound is heard	Playback is paused, the volume is muted or the wrong audio output is selected.	Start playback, increase the volume gradually and confirm that audio is routed to the connected earphones.
Sound is heard from only one earpiece	The connector is not seated correctly, the cable is strained or the audio source has an incorrect balance setting.	Reconnect the plug, straighten the cable without pulling it and check the connected device's audio balance setting.
Sound is intermittent or distorted	The USB-C connection is loose, the port is dirty or the volume is too high.	Reconnect the plug, inspect the port and connector, then reduce the volume.
Audio level is too low	The device volume is low, the speaker openings are obstructed or the earpieces are positioned incorrectly.	Increase the volume gradually, clean the speaker openings with a soft dry cloth and adjust the earhooks.

Problem	Likely Cause	Solution
The microphone does not work	Microphone access is disabled, the wrong input is selected or the microphone opening is obstructed.	Allow microphone access, select the earphones as the audio input and gently clear the microphone opening.
The other caller hears unclear audio	The microphone is covered, rubbing against clothing or too far from the mouth.	Keep the control module unobstructed, reduce cable movement and position the microphone closer to the mouth.
In-line controls do not respond	The connector is loose or the device or application does not support the requested control.	Reconnect the earphones and try the connected device's on-screen controls.
The earhooks feel loose or uncomfortable	The earpieces are reversed or the earhooks are not positioned correctly.	Place each earpiece on the corresponding ear and readjust the curved hooks without forcing them.
The USB-C connector becomes warm	The connection is poor or the connector or port may be contaminated or damaged.	Disconnect the earphones, allow the connector to cool and inspect it before reconnecting. Stop use if unusual heating continues.

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our Powerology website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our Powerology website or store. If Powerology products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website www.powerology.me/warranty and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check: www.powerology.me/warranty

Contact Us

Email: **hey@powerology.me**

Website: **www.powerology.me**

Instagram: **[powerology_official](https://www.instagram.com/powerology_official)**

Facebook: **[powerology.ME](https://www.facebook.com/powerology.ME)**