



Powerology

STARNO

Portable 4G LTE Mobile Hotspot

SKU:PWMD01BK

About Mobile Router

Thank you for choosing Powerology starno portable 4G LTE portable hotspot. With built-in eSIM technology, you can instantly switch between different data plans and stay connected to the Internet anytime, anywhere. Once powered on, the device works as a portable Wi-Fi hotspot, allowing users to create their own network environment quickly and conveniently. The device supports up to 16 Wi-Fi-enabled devices sharing the mobile Internet connection simultaneously.

Getting to know your device

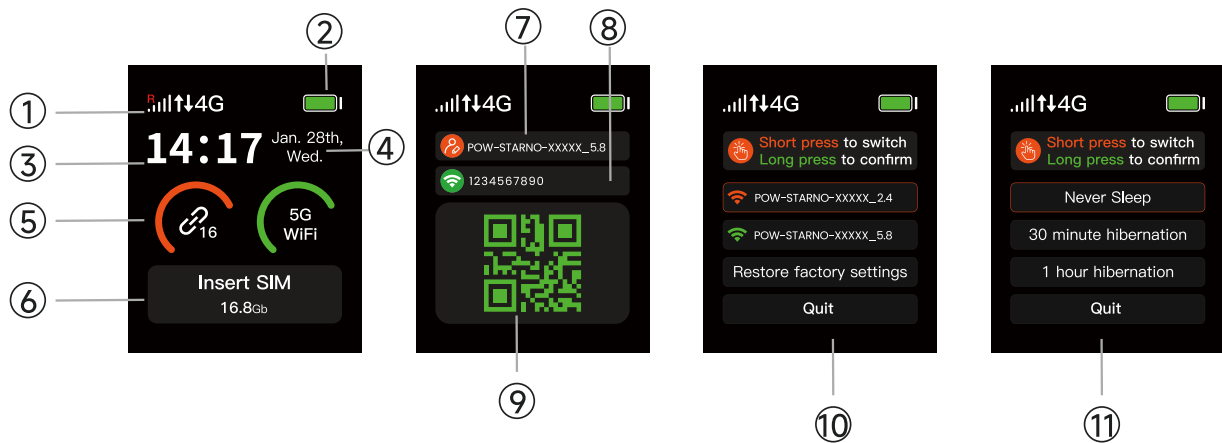


About Key

Power Button Function:

1. Short press to turn the screen on/off / Long press for 2 seconds to power on or off
2. Short press to scroll up / Long press to confirm
3. Short press to scroll down / Long press to confirm

About LED



- | | |
|----------------------|------------------------|
| 1. Signal | 7. SSID |
| 2. Battery | 8. WIFI Password |
| 3. Time | 9. Scan Link |
| 4. Date | 10. 2.4G/5G Select |
| 5. Devices connected | 11. Hibernation select |
| 6. Data usage | |

How to use

Use Physical SIM card to access the internet:

1. Insert SIM card and power on.
2. After power on, the device will try attaching network automatically.
3. Connect client to mobile router.

Use eSIM plans to access the internet

1. Download the eSIM manager for scanning the QR code:

Andriod: download eSIM Manager in Google Play Store

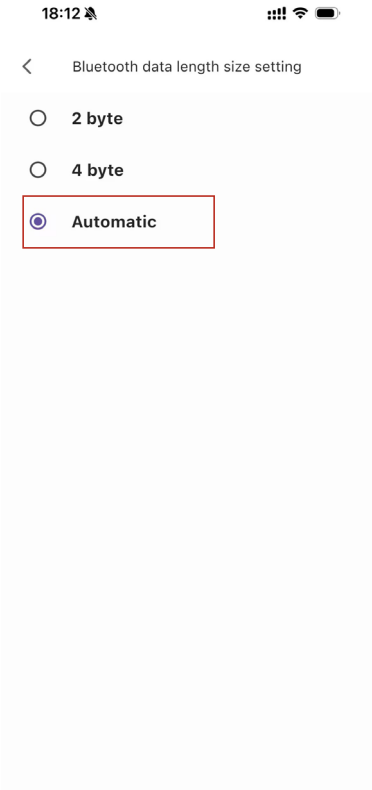
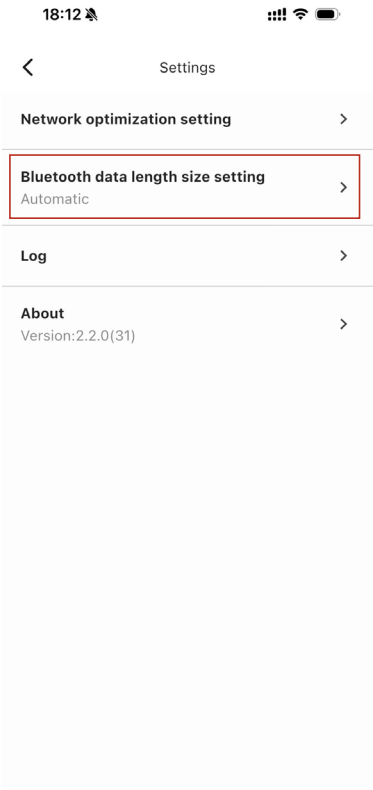
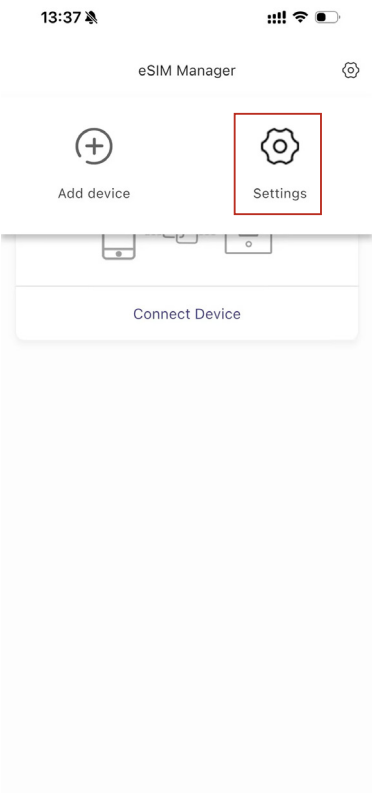
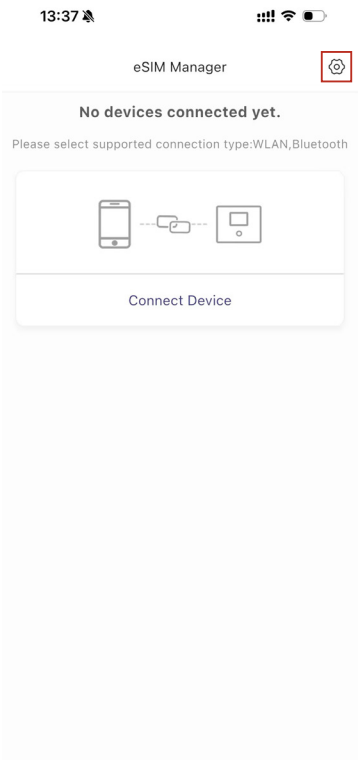


iOs: download eSIM Manager in Apple Store

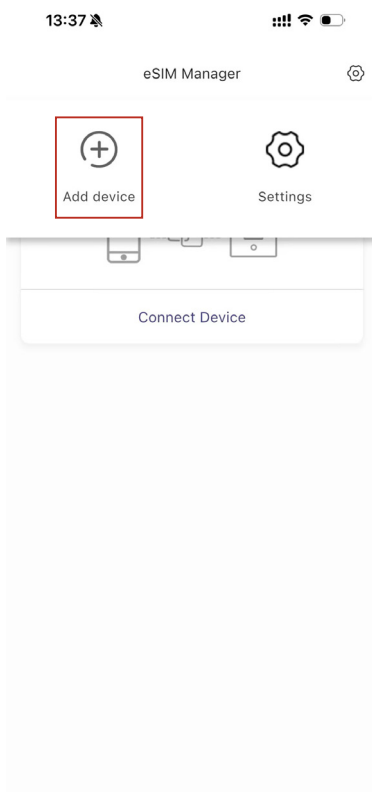


2. How to download eSIM profile from smartphone

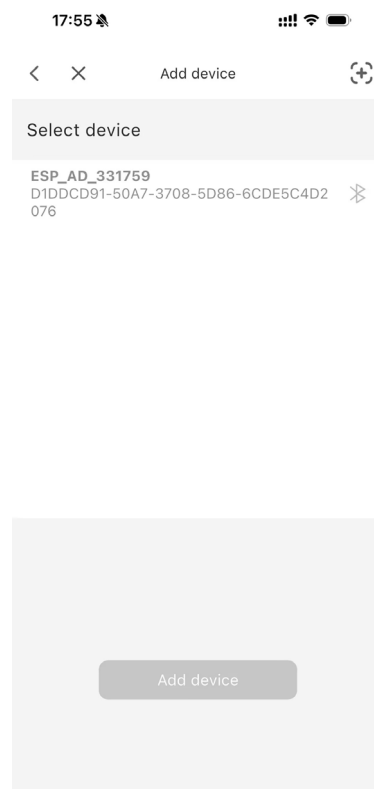
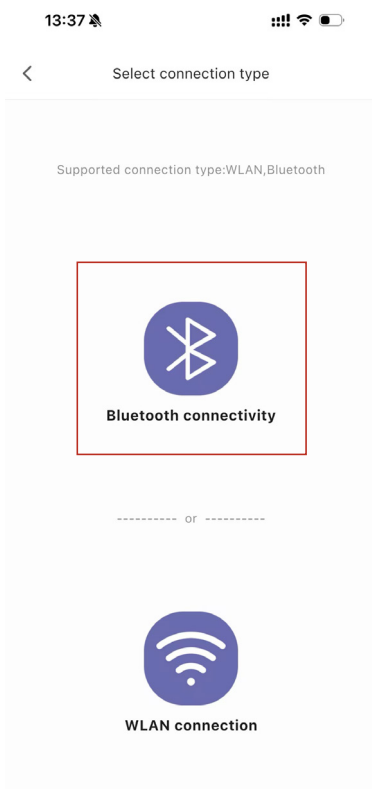
2.1 Enter the main page and change Bluetooth data length size setting to Automatic



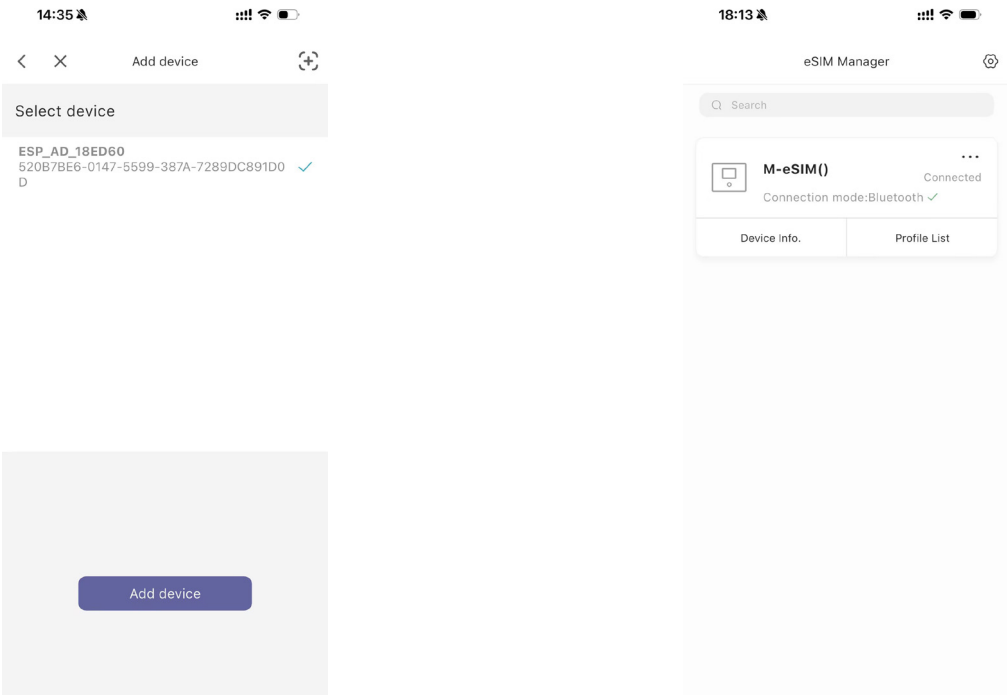
2.2 Back to main page and Add the eSIM Mifi



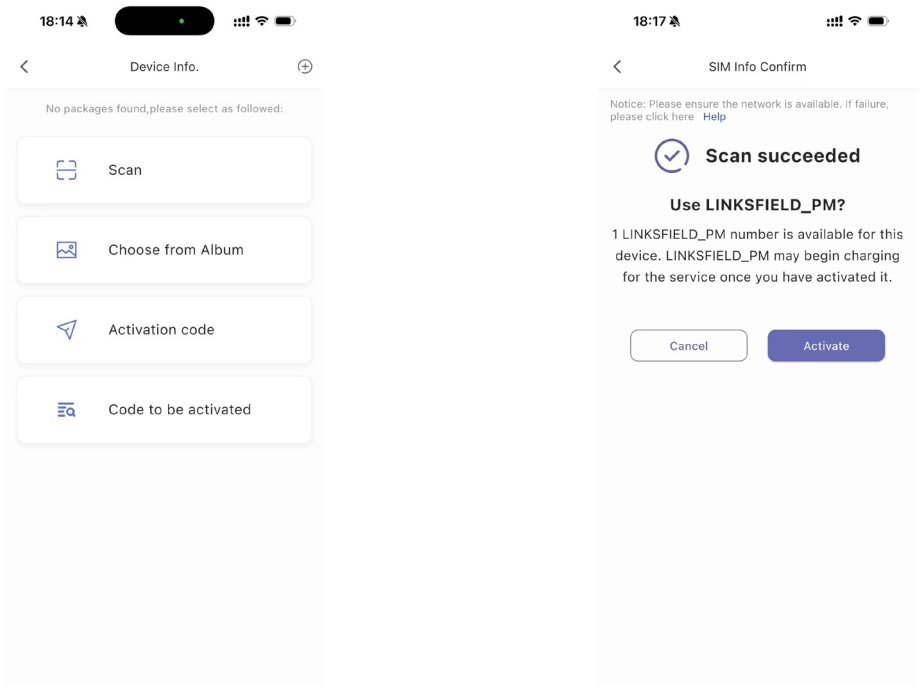
2.3 Choose Bluetooth connection

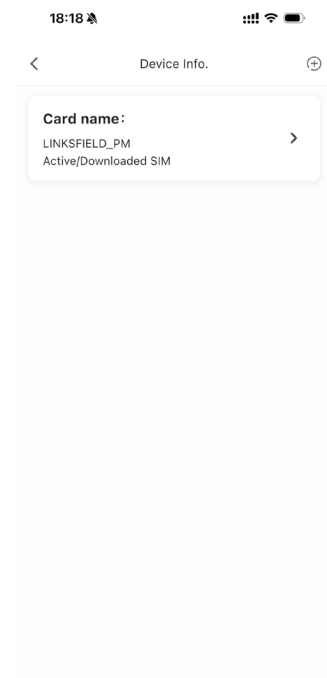
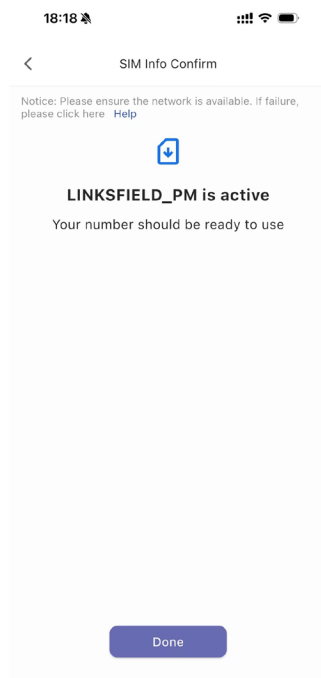
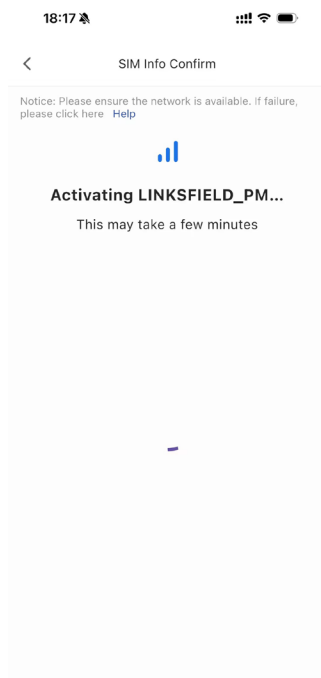


2.4 Add device and enter into the device profile management page

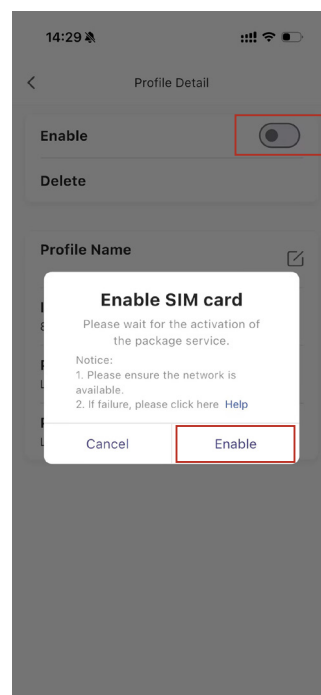
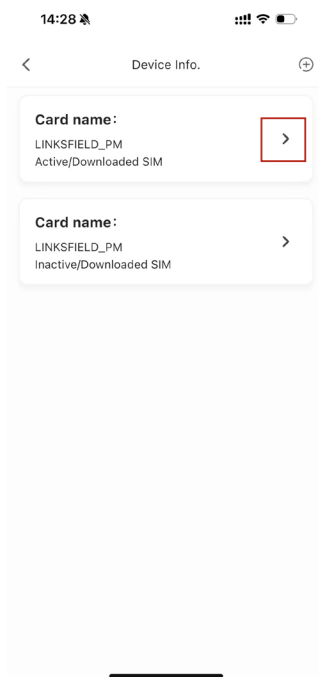


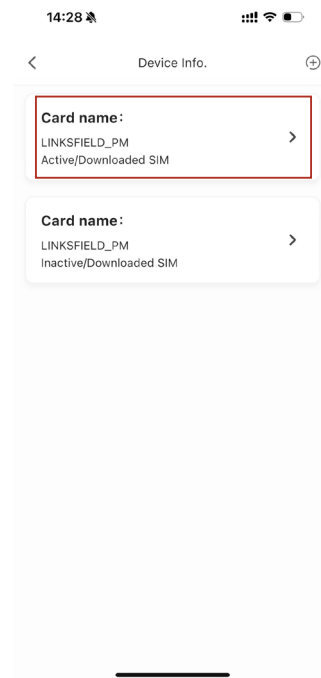
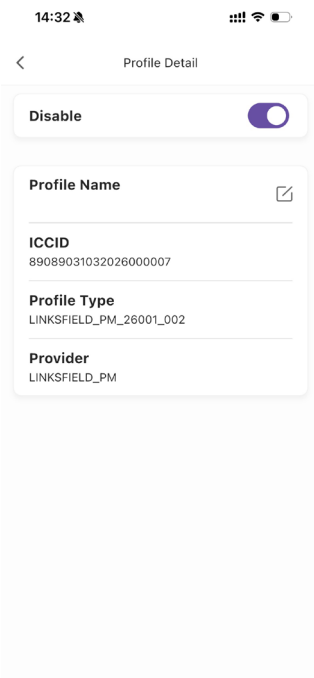
2.5 After selecting Profile List and click on the Click on the + sign, scanning QR code and starting up download and activating Profile by pressing "Activate" button .



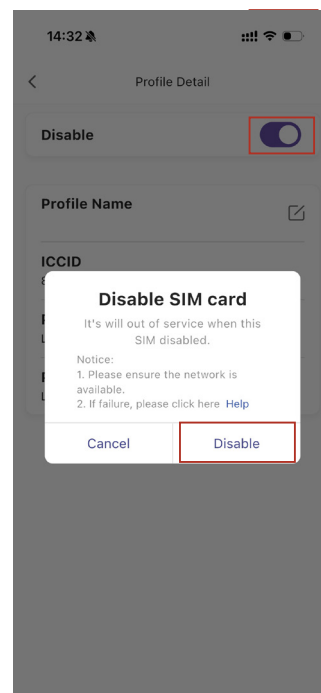
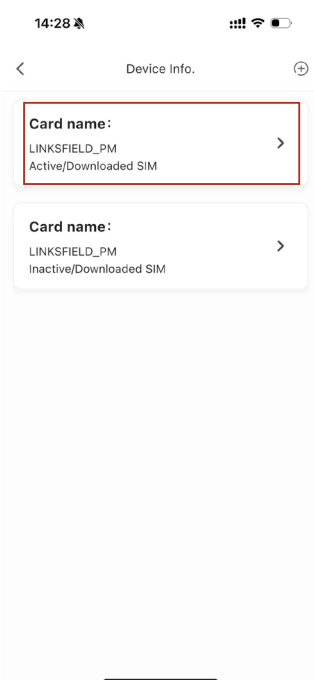


3. Switch eSIM profile

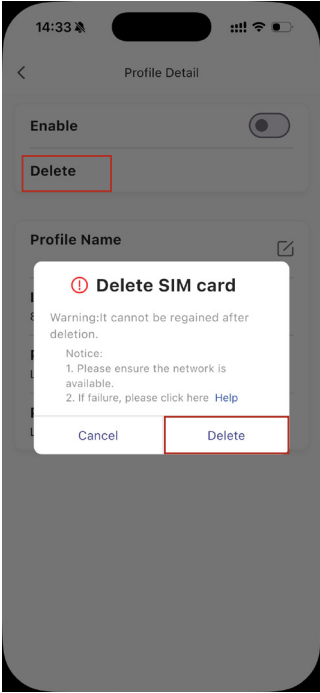
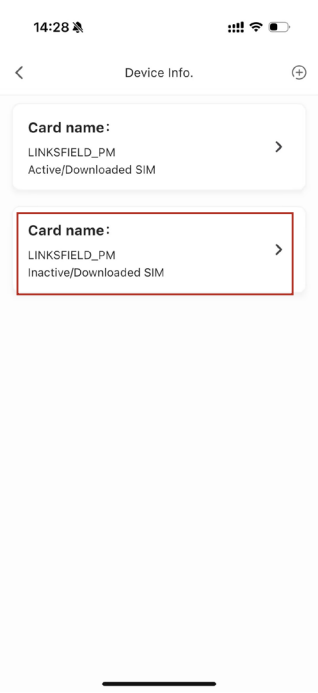




4. Disable eSIM profile



5. Delete eSIM profile



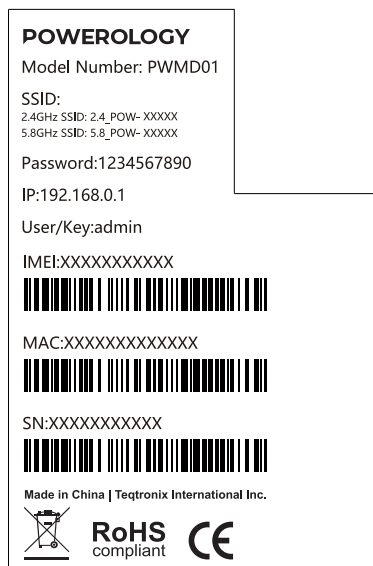
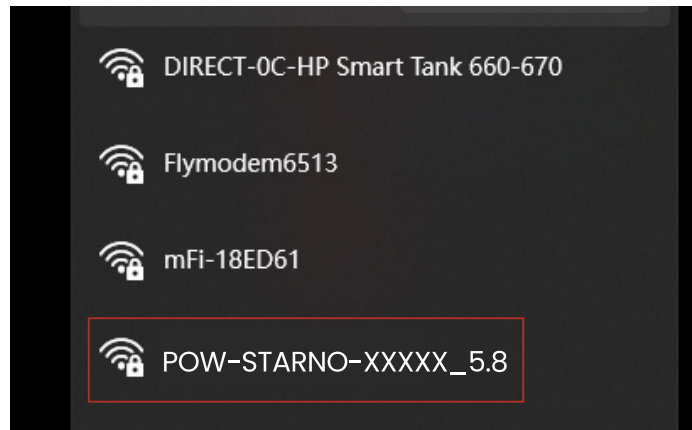
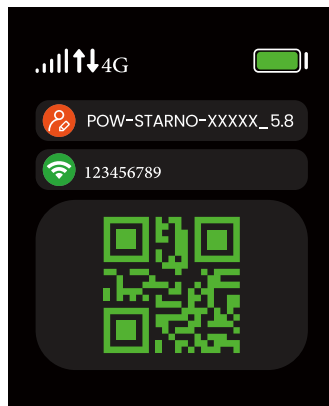
A. Connect through Wi-Fi

- Click view available wireless networks in your devices.
- Choose Wi-Fi name (SSID)

Default SSID can be found on the LCD display of Mobile router.

- Input the password

Default password can be found on the LCD display of Mobile router.



B. Connect through USB

- Connect Mobile router and computer with USB cable
- After a few seconds of automatic installation, your computer can share mobile router's network.

How to Charge

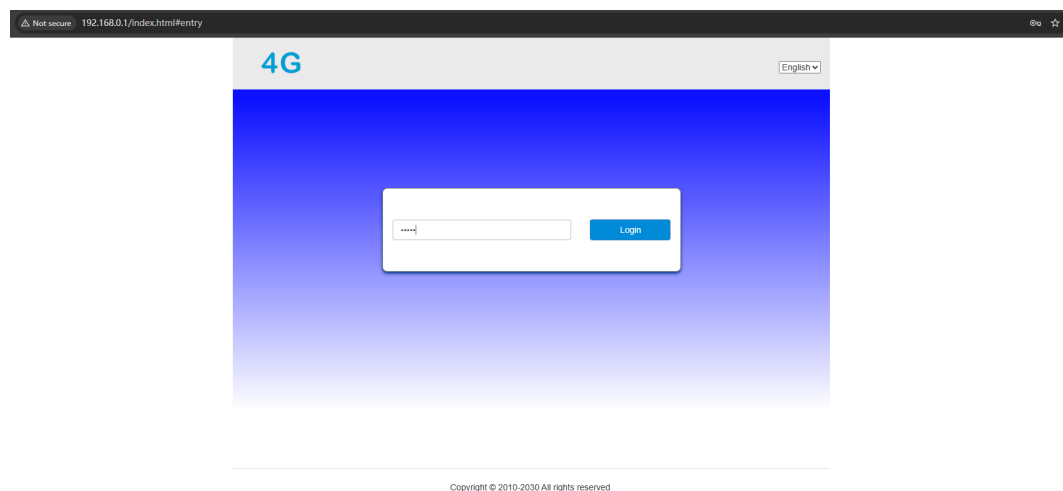
1. Charging through Power adapter
2. Charging through USB connected to computer or power bank

Note:

1. Please use the 5V/1.2A power adapter to power the device.
2. The charging time of charging through computer or power bank maybe longer than charging through Power adapter.
3. The charging temperature of the product is between 0°C and 45°C, please keep the device within this temperature rang when charging. If the temperature exceeds this range, the device will automatically stop charging.

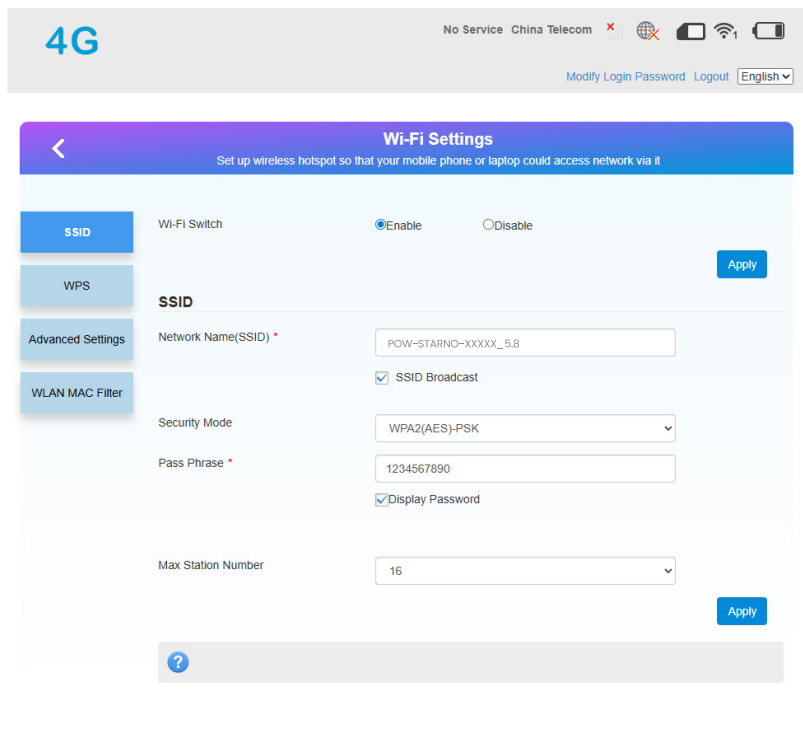
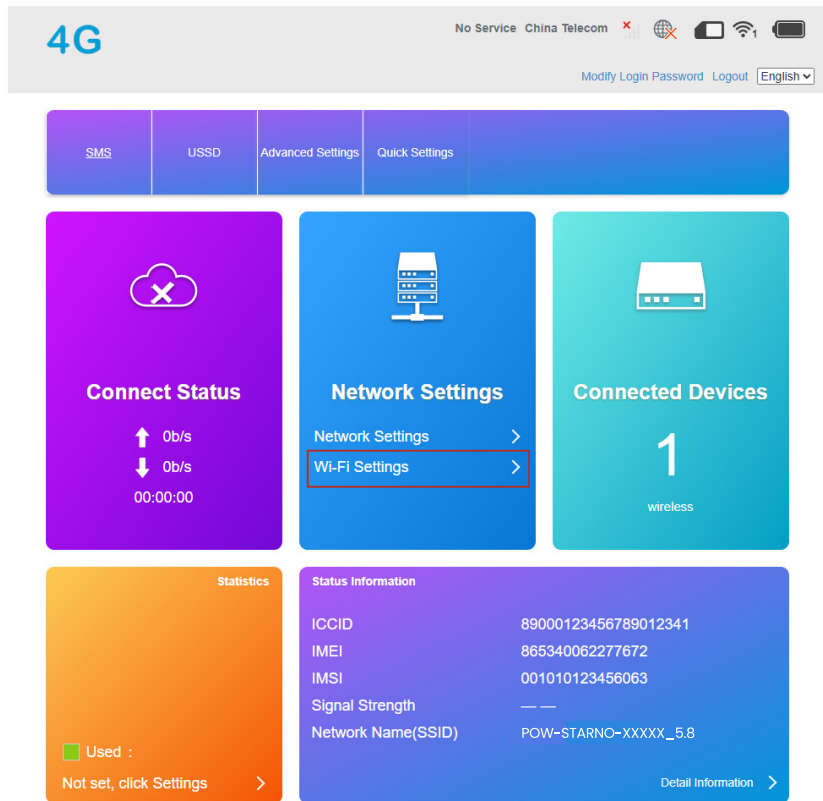
Device Management

1. You can manage your device by login the WebUI (192.168.0.1). The default password is "admin".



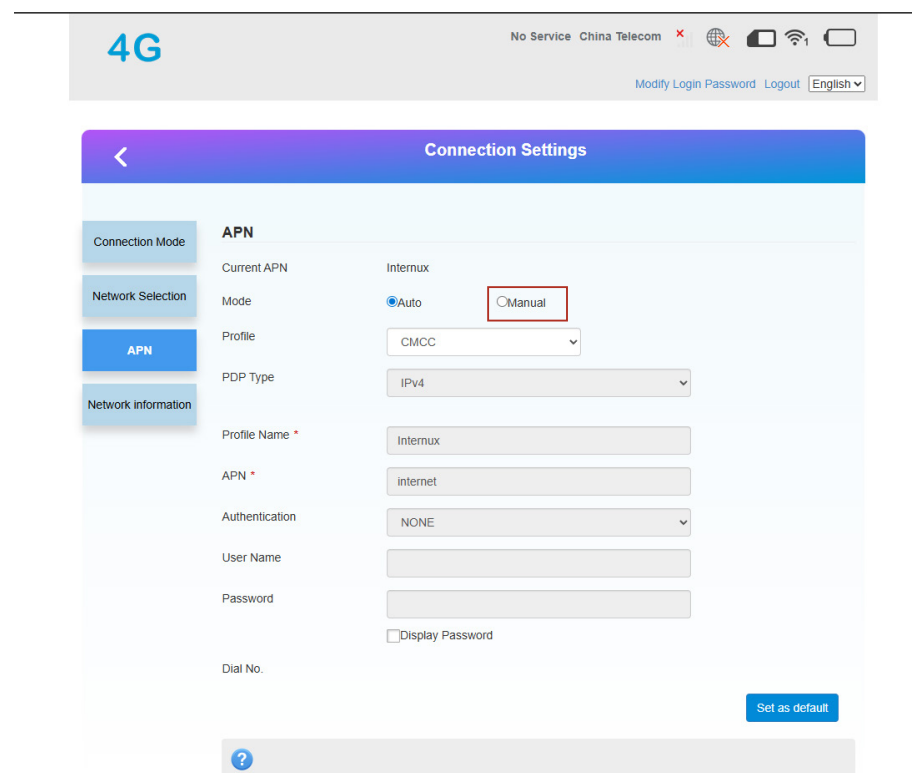
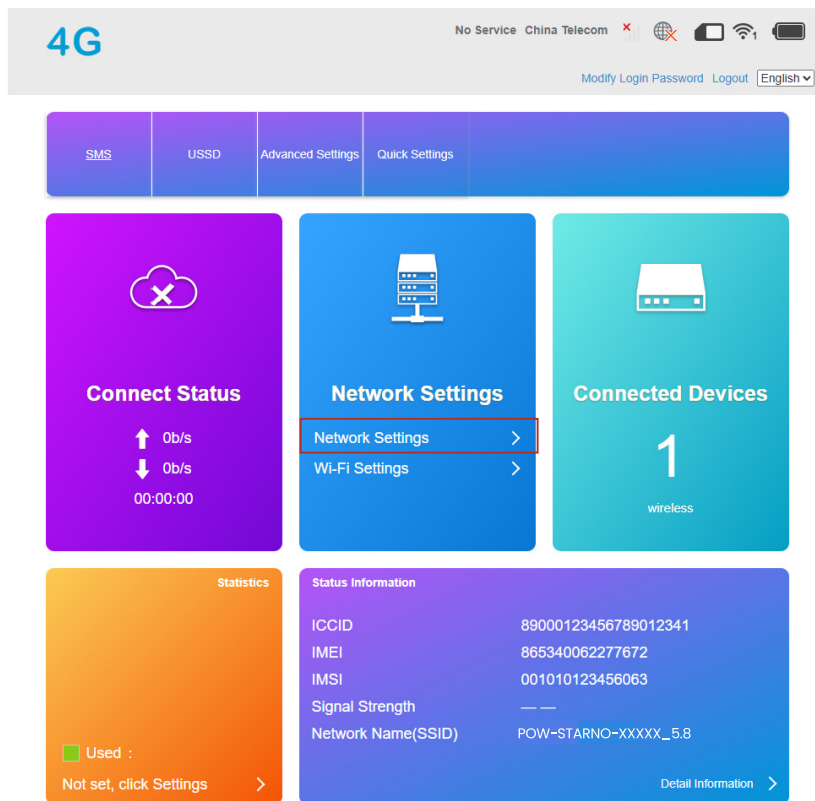
2. How to check or modify the Wi-Fi SSID and password

It can be modified on settings-->WLAN



3. How to add new APN name manually?

Enter Settings-->Dial up-->Profile management,click New Profile



<

Connection Settings

Connection Mode

Network Selection

APN

Network information

APN

Current APN

Mode

Profile

PDP Type

Profile Name *

APN *

Authentication

User Name

Password

Display Password

Dial No.

Internux

☐ Auto ☒ Manual

Default

IPv4

Default

Default

NONE

☐ Display Password

Add New

Set as default

?

<

Connection Settings

Connection Mode

Network Selection

APN

Network information

APN

Current APN

Mode

Profile

PDP Type

Profile Name *

APN *

Authentication

User Name

Password

Display Password

Dial No.

Internux

☐ Auto ☒ Manual

Default

IPv4

NONE

☐ Display Password

Cancel

enter profile name

enter APN name

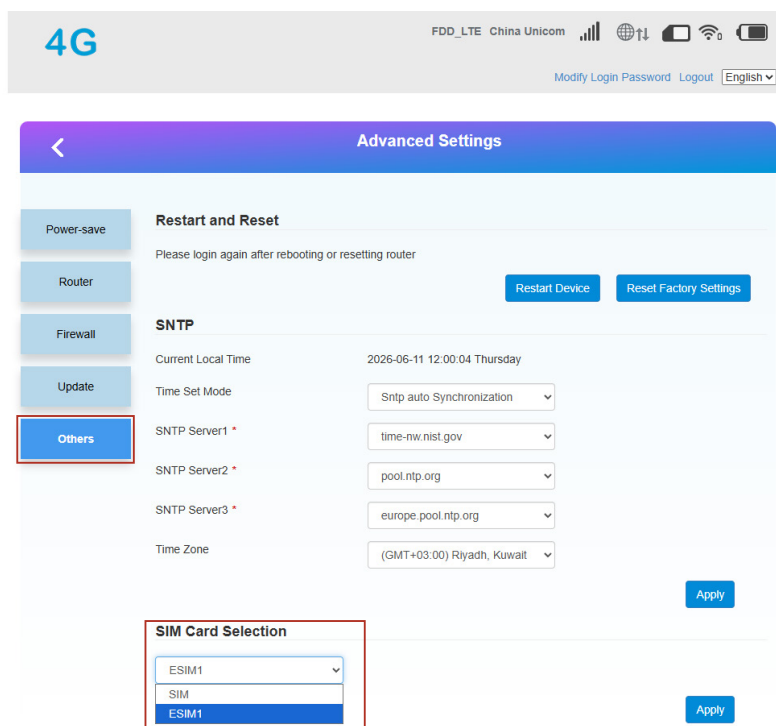
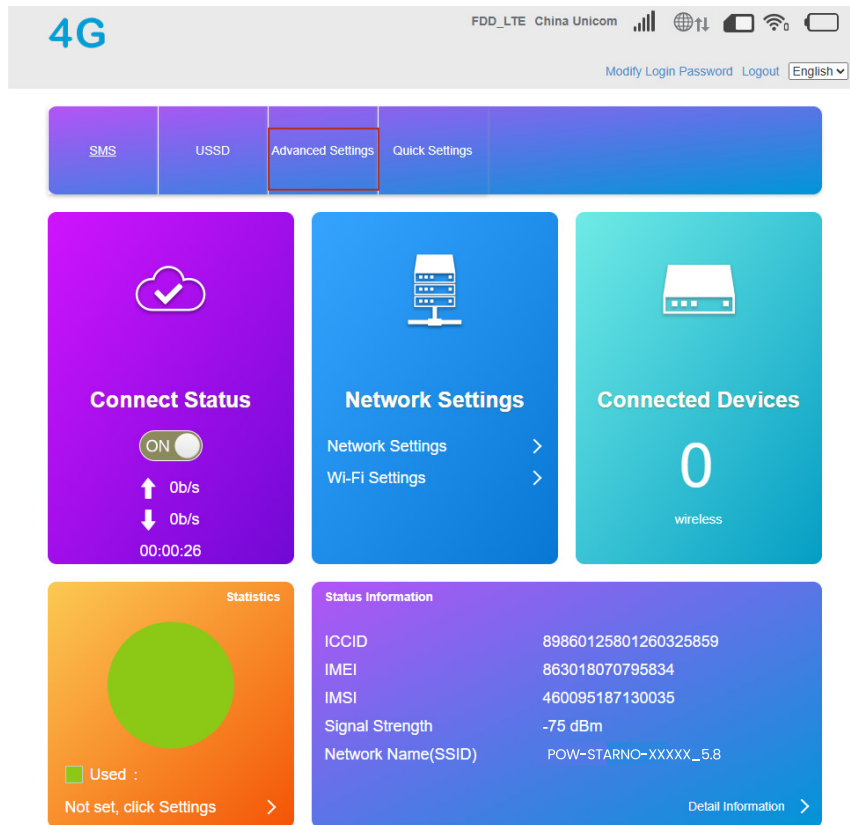
Apply

?

After entering the APN name, click Apply.

4. How to set the Physical SIM card mode?

Advanced Settings-->Others-->SIM Card Selection, Select Physical SIM



FAQ

1. The device cannot power on

Please charging your device firstly, and make sure that the environment temperature is between 0°C and 45°C.

2. I cannot access the Internet

- Check whether the SIM card is inserted correctly(new eSIM plans been enabled) and has good signal strength on LCD screen.
- APN setting is correct or not according to the new eSIM plans
- Check whether the clients are connected to the mobile router correctly, either via the correct SSID over Wi-Fi or via USB.
- Ensure your SIM card(eSIM plan) has adequate data balance available.

If the problem still persists, please get in touch with your service provider.

3. I cannot find mobile router's SSID

- Make sure that device is power on
- Short Press power key to wake up Wi-Fi(maybe the device went into sleep mode)
- If the issue still exist , please press reset option to restore the factory settings.

4. I cannot connect mobile router through Wi-Fi

- Make sure the SSID and password is correct(it's case sensitive)
- Make sure you have not set MAC Filter.
- If the issue still exist , please press reset option to restore the factory settings.

5. I forgot the Wi-Fi SSID and password

Don't worry , you can press reset option to restore the factory settings, and the default SSID and password can be find on the device screen.

6. What can I do if my mobile router is not getting charged

- Check whether the charger and USB cable are working properly. It is recommended to use the 5V/1A charger and USB cable.
- Check if the environment temperature is too high or low. Device only can be charged when temperature is between 0°C and 45°C.

Safety Warning

1. Please use the 5V/1.2A power adapter to power the device.
2. When mobile router is working, don't place metal objects in the use range to avoid signal interference.
3. Do not open and touch the inner area of your device as it may affect your device performance.
4. Magnetic stripe cards(including credit cards, phone cards, bank passbooks, etc.) may be damaged by magnetic field.
5. If don't use mobile router for a long time, please take out the battery.