



Powerology

SPETEMOR-10000mAh MagSafe Power Bank

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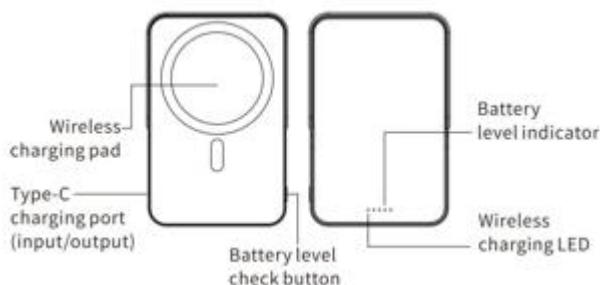
Product Introduction

The Powerology SPETEMOR 10000mAh MagSafe Power Bank combines a 10000mAh battery, 15W magnetic wireless charging and a 20W USB-C wired output in a compact, pocket-friendly shell. A built-in foldable kickstand props your phone at the perfect angle for hands-free video calls, streaming or productivity while it charges, and the magnetic pad snaps precisely into place for cable-free, uninterrupted power on the go.



Structural Diagram

The power bank features a magnetic wireless charging pad on the front and a USB-C port for both input and output. A side button checks the remaining battery level, which is shown on the LED indicators, while a separate LED confirms wireless charging status.



1. Wireless charging pad
2. USB-C charging port (input/output)
3. Battery level check button
4. Battery level indicator
5. Wireless charging LED

Safety Information

Warning:

1. Recharge the power bank using a compatible USB-C charger and cable of the correct rated input to avoid battery damage.
2. Do not puncture, crush, disassemble, short-circuit, heat or incinerate the power bank — risk of fire or explosion.
3. Stop using the power bank immediately if it becomes swollen, very hot, deformed or starts leaking.
4. Keep the power bank away from fire, heat sources, direct sunlight and water; never immerse it in any liquid.
5. Do not place credit cards, key fobs, magnetic media or medical devices such as pacemakers near the magnetic wireless charging area — the built-in magnets can damage them or interfere with their operation.
6. Remove any metal objects, coins or foreign items from the wireless charging surface before use to prevent overheating and burns.
7. Do not charge devices through thick cases, wallets or covers containing metal, as this can cause excessive heat build-up during wireless charging.

8. Discontinue use if the power bank, cable or connector shows signs of damage, exposed wires or unusual odour.
9. The power bank is designed for indoor, dry-environment use only; do not operate it outdoors in wet conditions or in high-humidity environments.

Attention:

1. Use and store the power bank within its stated operating temperature range; do not leave it in a hot car or in direct sun.
2. Recharge the power bank every few months when it is not in use to preserve battery health.
3. Keep the power bank, cables and small parts out of the reach of children.
4. Do not charge and discharge the power bank at the same time unless pass-through charging is specifically supported.
5. Some warmth during wireless charging is normal; place the power bank on a flat, well-ventilated surface and do not cover it while in use.
6. Fold out the built-in stand fully and place it on a stable, level surface to prevent the device from tipping over.
7. Clean the wireless charging surface and USB-C port with a dry, soft cloth; do not use solvents or abrasive cleaners.
8. Dispose of the power bank as electronic waste per local regulations — never in household waste or fire.
9. Operate the power bank between 0°C and 40°C, and store it between -20°C and 45°C; prolonged storage is best at around 20–25°C.
10. The power bank includes built-in protection against overcurrent, overvoltage, short-circuit and over-temperature conditions; if output stops unexpectedly, disconnect all devices for one minute to allow the protection circuit to reset.



How to Use

1. Charging the Power Bank

Connect a USB-C cable to the USB-C port on the power bank.

Plug the other end into a USB-C PD wall charger rated 18W or higher (the power bank will draw up to 18W).

The four battery-level LEDs (each representing approximately 25% of capacity) will flash to indicate charging progress.

When all four LEDs remain steady, the power bank is fully charged.

Disconnect the cable once charging is complete.

2. Wireless Charging Your Device

Place a compatible magnetic wireless device on the wireless charging pad.

The magnets will align the device automatically for optimal power transfer.

The wireless charging LED will illuminate to confirm charging has started.

Unfold the built-in kickstand if you want to prop the device for hands-free use.

Remove the device once fully charged to conserve battery.

3. Wired Charging via USB-C

Connect a USB-C cable from the power bank's USB-C port to your device.

Charging will start automatically; the battery LEDs will indicate remaining capacity.

For fastest charging, use a USB-C PD-compatible cable and device.

Disconnect the cable when the device is charged.

4. Checking the Battery Level

Press the battery level check button on the side of the power bank.

The four battery-level indicator LEDs will light up to show remaining capacity (each LED $\approx$ 25%).

Recharge the power bank when only one LED remains lit.

Specifications

Battery Capacity	10000mAh
USB-C Input	5V/2.4A, 9V/2A, 18W Max
USB-C Output	5V/2.4A, 9V/2.22A, 12V/1.67A, 20W Max
Wireless Output	5W, 7.5W, 10W, 15W Max
Combined Output	15W
Product Size	106.7 x 71.5 x 16mm
Model Number	PPBCHA36

Features

1. 15W fast magnetic wireless charging with precise cable-free alignment for optimal power transfer.
2. Built-in foldable kickstand positions your phone at the perfect angle for video calls, streaming and productivity.
3. 20W USB-C Power Delivery output for fast wired charging of phones, tablets and accessories.
4. USB-C input/output port for convenient two-way charging with a single cable.
5. 10000mAh capacity delivers multiple full smartphone recharges on the go.
6. Compact, pocket-sized design ideal for travel, commuting and daily carry.
7. Battery level indicator LEDs let you check remaining power at a glance.

Maintenance Tips

1. Care & Storage

Keep the power bank dry and away from moisture, dust and direct sunlight.

Wipe the surface and wireless charging pad with a soft, dry cloth; do not use solvents.

Avoid dropping the power bank or exposing it to hard impacts that may damage the internal battery.

Do not place metal objects on the wireless charging pad, as they can heat up and interfere with charging.

Recharge the power bank at least once every three months if it will be stored for a long period.

Store in a cool, ventilated place; avoid extreme temperatures during storage.

Only charge with a certified USB-C PD adapter rated 18W or higher and a compatible cable to ensure safe operation.

Do not disassemble, modify or attempt to repair the power bank yourself.

Frequently Asked Questions

1. Can I charge two devices at the same time (wireless + USB-C)?

Yes. Dual OUTPUT is supported — you can charge one device on the magnetic wireless pad and another via the USB-C port simultaneously, with a combined output capped at 15W shared between the two ports.

2. Which devices are compatible with the wireless charging pad?

The pad works with magnetic wireless-compatible smartphones and Qi-enabled devices. Magnetic alignment gives the best results with phones designed for MagSafe-style charging.

3. How long does it take to fully recharge the power bank?

Using an 18W (or higher) USB-C PD wall charger, the 10000mAh battery typically takes several hours to reach a full charge. Actual time depends on the adapter and cable used.

4. Can I use the power bank while it is charging (pass-through)?

No. Pass-through (recharging the power bank via USB-C IN while it simultaneously outputs power to another device) is NOT supported. This is separate from dual output: charging two devices from the power bank at the same time IS supported. Charge the power bank on

its own, then disconnect the input before using it to power other devices.

5. Why does wireless charging feel slower than the wired output?

Wireless charging tops out at 15W and can be affected by phone cases, alignment and heat, whereas the USB-C port delivers up to 20W directly for faster wired charging.

6. Is it safe to take the power bank on an airplane?

At 10000mAh (37Wh), the power bank is under the standard 100Wh airline limit and is generally permitted in carry-on luggage. Always check with your airline before travel.

Troubleshooting

Problem	Likely Cause	Solution
Power bank will not turn on or LEDs do not light up.	Battery fully depleted.	Recharge for at least 30 minutes with an 18W USB-C adapter, then press the battery check button.
Power bank is not charging when plugged in.	Faulty cable or low-power adapter.	Try a different USB-C PD cable and a certified 18W or higher adapter.
Wireless charging does not start when device is placed on the pad.	Device not aligned or a thick case is in the way.	Remove the case, center the device on the magnetic pad and check that the wireless LED lights up.
Wireless charging is very slow.	Case interference, misalignment, or non-fast-charge device.	Remove magnetic-blocking cases, realign the device and use a wireless-charging compatible phone.
USB-C output does not charge a connected device.	Damaged cable or incompatible device.	Try another USB-C cable and confirm the device supports USB-C charging.
Power bank becomes warm during use.	Normal heat generation during fast or wireless charging.	Allow airflow around the unit and avoid charging on soft surfaces such as bedding.

Problem	Likely Cause	Solution
Battery level LEDs flash but the power bank does not output power.	Protection circuit has been triggered.	Disconnect all devices, wait one minute, then reconnect to reset.
Power bank shuts off shortly after connecting a low-power device.	Auto power-off due to very low current draw.	Use a higher-draw device or briefly press the check button to reactivate output.
Runtime seems shorter than expected.	Battery aging or charging inefficiency.	Fully charge and discharge the unit; avoid extreme temperatures which reduce capacity.
Device stops charging when the power bank is moved.	Device separated from the magnetic pad.	Reposition the device firmly on the pad or unfold the kickstand for stable support.
Power bank does not recognize a fast-charge adapter.	Adapter does not support USB-C PD.	Use a USB-C Power Delivery adapter rated at 18W or higher.
No LEDs light up when pressing the check button.	Deep discharge state.	Connect to a USB-C charger for several minutes, then press the check button again.

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our Powerology website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our Powerology website or store. If Powerology products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website www.powerology.me/warranty and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check: www.powerology.me/warranty

Contact Us

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