



Powerology

Cherry Open-Ear Wireless Earphones

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Table of Contents

Product Introduction	2
Product Overview	2
Safety Information	3
Usage Instructions	5
Specifications	7
Key Features	7
Care & Maintenance	8
Frequently Asked Questions	9
Troubleshooting	10
Disposal	12
Warranty	12
Contact Us	12

Product Introduction

The Powerology Cherry Open-Ear Wireless Earphones deliver pure, unleashed sound with an ergonomic open-ear clip design that stays secure through everyday activities. Featuring 10.8mm dual magnetic drivers, AAC high-quality audio, dual ENC microphones and Bluetooth 6.0 multipoint pairing, they combine all-day comfort with premium wireless performance and intuitive touch control.



Product Overview

The Cherry earphones use an open-ear clip design that rests comfortably on the outer ear without blocking the ear canal. The compact aluminium alloy charging case magnetically holds the left and right earbuds, keeps them charged on the go, and shows the model and battery information on its inner surface.



Safety Information

Warning:

- 1.** Do not listen at high volume for long periods — prolonged exposure to loud sound can damage your hearing.
- 2.** Do not use the earphones while driving, cycling, or in any situation where reduced awareness of surrounding sounds is dangerous.
- 3.** Do not disassemble, crush, or expose the built-in lithium batteries to fire or high heat — risk of leakage, fire, or explosion.
- 4.** Stop charging immediately if the earbuds or charging case become excessively hot, swollen, deformed, or emit odour.

5. Charge only with a certified 5V/1A USB-C power source; using incorrect voltage may damage the product and cause fire.
6. Do not immerse the earbuds or charging case in water or other liquids; they are not rated for submersion.
7. Do not use the product if the charging case, cable, or earbuds show visible damage.
8. Keep the earbuds and small components away from young children – choking hazard.
9. Remove the earphones immediately if you experience ear pain, skin irritation, or discomfort.

Attention:

1. Clean the earbuds and charging contacts gently with a soft, dry cloth; do not use solvents or abrasive cleaners.
2. Charge and store the product within a normal room temperature range and away from direct sunlight or heat sources.
3. Fully charge the earbuds and case before long-term storage, and recharge periodically to preserve battery life.
4. Keep the earbuds seated correctly in the charging case to ensure proper charging and avoid loss.
5. Set the volume to a moderate level before inserting the earbuds to prevent sudden loud sound.
6. Keep the product away from strong magnetic fields, which may interfere with Bluetooth performance.



Usage Instructions

1. Charging the Earphones and Case

Connect a USB-C cable to the charging port on the case.

Plug the other end into a 5V/1A DC power source.

Place both earbuds into their L and R slots, ensuring the charging contacts align.

A full charge takes approximately 2 hours.

Disconnect the cable once charging is complete.

2. First-Time Pairing

Open the charging case and remove both earbuds.

The earbuds will automatically power on and enter pairing mode.

On your device, enable Bluetooth and search for available devices.

Select 'PWD128' from the list to connect.

A voice prompt or LED indication will confirm the successful connection.

3. Multipoint Pairing

Pair the earphones with your first device as described above.

Disable Bluetooth on the first device, then pair with your second device.

Re-enable Bluetooth on the first device — both devices will reconnect automatically.

You can now switch audio playback between the two connected devices seamlessly.

4. Touch Controls

Play / Pause music: tap once on either earbud.

Answer or end a call: tap once on either earbud during an incoming or active call.

Reject a call: press and hold for about 2 seconds.

Next / Previous track: double-tap the right or left earbud.

Activate voice assistant: triple-tap either earbud.

5. Wearing the Earphones

Identify the L (left) and R (right) earbuds.

Slide the ear clip over the top of your ear so the driver rests gently at the entrance of the ear canal.

Adjust position until the fit feels stable and comfortable.

The open-ear design allows ambient sound in for safer awareness during activities.

Specifications

Battery Capacity	45mAh (Earbuds), 400mAh (Charging Case)
Play Time	Up to 5 Hours
Charging Time	2 Hours
Charging Port	USB-C
Charging Voltage	5V/1A DC
Bluetooth Chipset	JL7103D8
Bluetooth Version	6.0
Audio Codec	AAC, SBC
Transmittance Distance	Up to 10m
Driver Size	10.8mm
Speaker Impedance	16Ω
Microphones	Dual Microphones
Microphone Sensitivity	-38 ±1dB
Charging Case Size	Ø58 × 24mm
Charging Case Material	Aluminium Alloy
Model Number	PWD128

Key Features

1. Open-ear clip design for a secure, comfortable fit that keeps you aware of your surroundings
2. 10.8mm dual magnetic drivers deliver rich, powerful sound
3. AAC high-quality audio codec for detailed wireless playback

4. Dual ENC microphones for clear voice calls in noisy environments
5. Bluetooth 6.0 with multipoint pairing to connect two devices simultaneously
6. Intuitive touch control for music, calls and voice assistant
7. Ergonomic fit engineered for everyday activities and workouts
8. Compact aluminium alloy charging case with USB-C charging

Care & Maintenance

1. Keeping Your Earphones in Top Condition

Wipe the earbuds and charging contacts with a soft, dry cloth after each use to remove sweat and debris.

Do not use alcohol, solvents or abrasive cleaners on the earbuds or case.

Keep the charging contacts clean and dry — a dry cotton swab can be used to gently clean them.

Store the earbuds inside the closed charging case when not in use.

Avoid exposing the earphones to extreme heat, direct sunlight or prolonged moisture.

Do not drop the earbuds or charging case, as impact may damage internal components.

Recharge the case every 2–3 months if storing for long periods to preserve battery health.

Use only a certified USB-C cable and a 5V/1A DC power source for charging.

Frequently Asked Questions

1. Which devices are the Cherry earphones compatible with?

They work with any Bluetooth-enabled device, including iOS and Android smartphones, tablets, laptops and smart TVs that support Bluetooth audio.

2. How long does the battery last on a single charge?

The earbuds provide up to 5 hours of play time per charge, and the 400mAh charging case delivers additional recharges on the go.

3. Can I use only one earbud at a time?

Yes. Either the left or right earbud can be used independently for calls or audio playback while the other remains in the case.

4. Are the earphones suitable for workouts and cycling?

Yes. The ergonomic open-ear clip design provides a secure fit for everyday activities such as running, cycling and training, while keeping you aware of your surroundings.

5. What is multipoint pairing?

Multipoint pairing lets the earphones stay connected to two Bluetooth devices at the same time, so you can switch audio between them without re-pairing.

6. How do I reset the earphones?

Place both earbuds in the charging case, remove any existing pairing from your device's Bluetooth settings, then take the earbuds out to re-enter pairing mode.

Troubleshooting

Problem	Likely Cause	Solution
Earphones will not power on	Battery is depleted	Place the earbuds in the charging case and charge for at least 15 minutes before use.
Earphones do not appear in Bluetooth list	Not in pairing mode or already paired to another device	Remove both earbuds from the case, disconnect from previous devices, and re-scan for 'Cherry' or 'PWD128'.
Only one earbud is playing audio	Earbuds are not synced	Return both earbuds to the case, close the lid for 10 seconds, then remove both together to re-sync.
Audio cuts out or drops connection	Device is out of range or interference from other wireless signals	Keep the source device within 10m and away from Wi-Fi routers, microwaves and other Bluetooth devices.
Poor call quality	Microphones obstructed or excessive ambient noise	Ensure the microphone openings are clear and re-position the earbud for a better fit.
Charging case will not charge	Faulty cable or power source	Try a different certified USB-C cable and a 5V/1A DC power adapter.

Problem	Likely Cause	Solution
Earbuds are not charging in the case	Dirty or misaligned charging contacts	Wipe the earbud and case contacts with a dry cloth and reseal the earbuds firmly into their L and R slots.
Short play time on a full charge	Volume set very high or background apps draining Bluetooth	Reduce volume, close unused apps and fully recharge before next use.
Touch controls not responding	Wet or dirty touch surface, or fingers not making full contact	Dry and clean the touch area, then tap firmly and briefly on the center of the earbud.
Earbuds fall out during activity	Incorrect wearing position or wrong side used	Confirm the L / R orientation and adjust the ear clip until the driver sits securely at the ear entrance.
Voice assistant does not activate	Assistant not enabled on the connected device	Enable and set up your device's voice assistant, then triple-tap either earbud to launch it.
Earphones will not reconnect automatically	Previous device is out of range or Bluetooth disabled	Turn Bluetooth off and on again on your device, or manually select the earphones from the paired list.

Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

Warranty

Products that you buy directly from our Powerology website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our Powerology website or store. If Powerology products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website www.powerology.me/warranty and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check: www.powerology.me/warranty

Contact Us

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