



**Powerology**

**Tender  
5000mAh MagSafe Slim Power Bank**

SKU: PPBCHA107GY

# Table of Contents

Product Overview	2
Specifications	2
Product Components	3
Charging Instructions	3
Safety Precautions	4
Material Contents	5
FAQ	5
Disposal	7
Warranty	7
Contact Us	7

## Product Overview

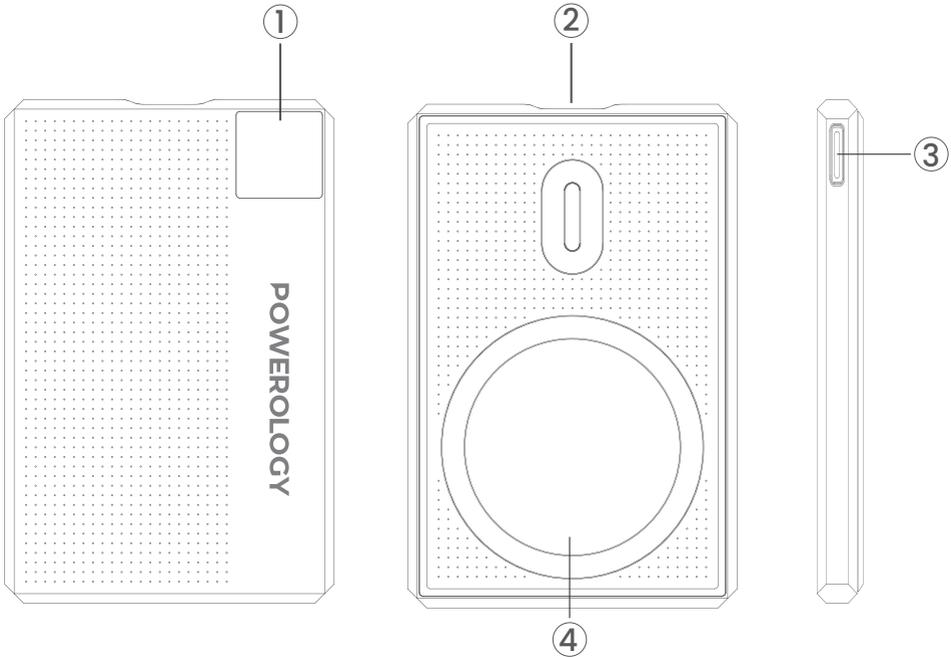
The Powerology Tender 5000mAh MagSafe Slim Power Bank is a compact and travel-friendly device that offers fast charging with 20W PD and 15W wireless MagSafe compatibility. It features a USB-C input and output, allowing versatile charging options, and includes a digital display to show the remaining battery percentage. Its slim design makes it easy to carry, providing a convenient power solution on the go.

## Specifications

Battery Capacity	5000mAh
USB-C Input	5V/3A, 9V/2A, 12V/1.5A, 18W Max
USB-C Output	5V/3A, 9V/2.22A, 12V/1.67A, 20W Max
Wireless Output	5W, 7.5W, 10W, 15W
Total Output	5V/3A, 15W Max
Product Material	Zinc Alloy
Product Weight	137g
Product Size	9 x 68.8 x 105mm
Model Number	PPBCHA107

## Product Components

1. Display
2. Type-C Input/Output
3. Wireless Output
4. Switch Button



## Charging Instructions

1. **Product Usage:** Use a Type-C cable with the appropriate connector to charge various digital devices through the power bank.
2. **Product Charging:** When the power bank is low on battery, recharge it using a proper charging cable through the USB port connected to a computer, AC adapter, or car charger.
3. **Power Status When Charging (Input):** When charging, the digital tube flashes and displays the current power status. When fully charged, it displays "100%" and the light remains on.

**4. Power Status When Charging Other Devices (Output):** When discharging, the digital tube shows the current battery percentage. When the power is lower than 10%, the digital tube flashes at a speed of 1Hz to indicate low battery. When the battery voltage is lower than 3V, the power bank will automatically turn off.

## Safety Precautions

- 1.** The product should be placed on a stable surface during use. If it needs to be in contact with the human body, the contact time should be less than 10 seconds. The recommended operating temperature for the product is 0°C - 35°C (avoid using the product in environments above 35°C or below 0°C).
- 2.** Do not submerge the product in water or scrub it with a damp cloth to avoid leakage, short circuits, and other malfunctions. Avoid covering the product with paper or objects that may block heat dissipation and cooling.
- 3.** Do not use the product unattended.
- 4.** Do not disassemble the product by yourself as it does not contain any components that can be serviced or maintained.
- 5.** Do not shake, knock, impact, or squeeze the product.
- 6.** Avoid short-circuiting the anode and cathode to prevent fire and damage. Keep the product out of reach of children.
- 7.** Ensure that the power output matches the charger before using the product. Using an incorrect charger may cause overheating and result in smoke, fire, and other dangers.
- 8.** Always unplug the charger after it has fully charged.
- 9.** If any abnormalities such as odor, heat, discoloration, deformation, or leakage are observed during use, deactivate the product immediately.
- 10.** If consumers use a power adapter for power supply, ensure it meets the required standards and certification.
- 11.** If the battery is not replaced properly, there is a risk of explosion. Only certified maintenance personnel should replace the battery.
- 12.** Do not expose the product to environments such as direct sunlight, fire, or extreme heat. Do not use it near water.

# Material Contents

## Declaration of Hazardous Substances in Electronic and Electrical Products

Component Name	Pb	Cd	Hg	Cr+	PBBs	PBDEs
Shel	○	○	○	○	○	○
PCB	×	○	○	○	○	○
Battery	○	○	○	○	×	×
Screw	○	○	○	○	×	×
Metal Components	○	○	○	○	--	--
Data Line	○	○	○	○	○	○

○ : The component meets the requirements for hazardous substance limits specified in GB/T 26572.

× : The components marked with X exceed the hazardous substance limits and cannot be replaced due to technical reasons. Future technological progress may lead to improvement in this area.

-- : No requirements for PBBs and PBDEs in metal components according to GB/T 26572.



**Environmental Protection Period:** The environmental protection period for this product under normal use is 5 years.

## FAQ

Malfuctions	Reasons	Solutions
Indicators do not display full charge status after a prolonged charging period.	<ol style="list-style-type: none"> <li>1. Insufficient charging time.</li> <li>2. Malfunction of the adapter or the product.</li> </ol>	<ol style="list-style-type: none"> <li>1. Charge the product for 12 hours.</li> <li>2. Consult the distributor or the after-sale service.</li> </ol>

<p>The remaining power of the product cannot be detected.</p>	<ol style="list-style-type: none"> <li>1. No remaining power in the product.</li> <li>2. Malfunction of the power button or indicator.</li> <li>3. Power failure of the product.</li> </ol>	<ol style="list-style-type: none"> <li>1. Charge the product again.</li> <li>2. Consult the distributor or the after-sale service.</li> </ol>
<p>The product cannot charge other devices.</p>	<ol style="list-style-type: none"> <li>1. Low power in the product.</li> <li>2. Lack of power transmission in the USB cable or adapter.</li> <li>3. Incorrect choice of adapters.</li> <li>4. The power management system of the product prevents charging of the device.</li> </ol>	<ol style="list-style-type: none"> <li>1. Charge the product again.</li> <li>2. Change a USB cable or an adapter.</li> <li>3. Look for a proper connector suiting the interfaces of the product.</li> <li>4. The product is incompatible with the device.</li> </ol>
<p>The product can charge other devices, but cannot fully charge them.</p>	<p>The product's battery has been depleted.</p>	<p>Charge the product.</p>
<p>When charging other devices, the product suddenly stops working or fails to display any power.</p>	<p>External short circuit or overload in the product causes an automatic shutdown for self-protection.</p>	<p>Charge to reactivate the product.</p>

### **Safety Notice:**

1. If the product emits a peculiar smell, experiences overheating, discoloration, deformation, leakage, or any other abnormal conditions during use, please stop using it immediately.
2. If the skin comes into contact with battery liquid, wash it immediately with water and seek medical attention promptly.

## Disposal

This product must not be disposed of as unsorted household waste. It is important to separate such waste for proper treatment and recycling, in compliance with local waste management regulations.

## Warranty

Products that you buy directly from our **Powerology** website or shop come with a 24-month warranty.

The 24-month warranty applies to products purchased directly from our **Powerology** website or store. If **Powerology** products are bought from any of our verified retailers, then the product is eligible for only a 12-month warranty. To extend your product's warranty, visit our website <https://www.powerology.me/warranty> and fill in your details in the provided form along with an uploaded picture of the product to process your request. Once approved, you will receive a confirmation email of the extended product warranty. Upload the required information within 48 hours of purchase to be eligible for a 24-month warranty period.

For more info, please check:

<https://www.powerology.me/warranty>

## Contact Us

If you have any questions about this Privacy Policy, please contact us at: [hey@powerology.me](mailto:hey@powerology.me)

Website: <https://www.powerology.me/>

Instagram: [powerology\\_official](#)

Facebook: [powerology.ME](#)